

# Agenda



## Performance Scrutiny Committee - Partnerships

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Date: Wednesday, 19 July 2023

Time: 5.00 pm

Venue: Committee Room 1 / Microsoft Teams

To: Councillors E Stowell-Corten (Chair), C Baker-Westhead, B Davies, P Drewett, F Hussain, J Jones, A Morris, M Pimm, A Screen and K Whitehead

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Item	Wards Affected
1	<u>Apologies</u>
2	<u>Declarations of Interest</u>
3	<u>Minutes of the previous meeting held on 29th March 2023 (Pages 3 - 8)</u>
4	<u>Newport Local Action Plan Consultation Draft (Pages 9 - 26)</u>
5	<u>Newport Live Partnership (Pages 27 - 62)</u>
6	<u>Conclusions of Committee Reports</u> Following the completion of the Committee reports, the Committee will be asked to formalise its conclusions, recommendations and comments on previous items for actioning.
7	<u>Draft Annual Forward Work Programme 2023 - 2024 (Pages 63 - 74)</u>
8	<u>Scrutiny Adviser Reports (Pages 75 - 76)</u>  a) Actions Plan ( <b>Appendix 1</b> )

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Date of Issue: Wednesday, 12 July 2023

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# Minutes



## Performance Scrutiny Committee - Partnerships

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Date: 29 March 2023

Time: 5.00 pm

Present: Councillors D Mayer (Chair), S Cocks, P Drewett, F Hussain, J Jones, M Pimm, A Screen, E Stowell-Corten and K Whitehead

In Attendance: Rhys Cornwall (Strategic Director - Transformation and Corporate Centre), Janice Dent (Policy and Partnership Manager), Dr Carl Williams Local Policing Area Commander, Chief Superintendent – Gwent Police), Ed Pryce (Education Achievement Service (EAS) Assistant Director: Policy and Strategy), Marc Belli (Education Achievement Service (EAS) Principal School Improvement Partner), Sarah Morgan (Chief Education Officer), Sarah Davies (Deputy Chief Education Officer), Neil Barnett (Scrutiny Adviser), Taylor Strange (Governance Officer), Emily Mayger (Governance Officer) and Pamela Tasker (Governance Officer)

Apologies: None.

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### 1 Declarations of Interest

None.

### 2 Minutes of the previous meeting held on 8 February 2023

The minutes of the previous meeting held on 8<sup>th</sup> February 2023 were accepted as a true and accurate record.

### 3 Safer Newport Community Safety Partnership

Invitees:

- Rhys Cornwall (Strategic Director)
- Janice Dent (Policy and Partnerships Manager)
- Dr Carl Williams Local Policing Area Commander, Chief Superintendent – Gwent Police)

The Strategic Director and the Policy and Partnerships Manager gave a brief overview of the report.

Members asked the following:

- The Committee asked if the Safer Newport Partnership considers environmental hazards and if Natural Resources Wales (NRW) should be included in the partnership.

The Policy and Partnerships Manager explained that they are part of the One Newport Partnership, but it only includes statutory partners. The Strategic Director clarified that the Community Safety Partnership has a specific role.

- The Committee emphasised the importance of designing areas with the environment in mind, prioritising safety over preventing crime.

The Strategic Director explained that while the partnership doesn't specifically focus on design, they work closely with the police and encourage collaboration with them on security issues. The Local Policing Area Commander highlighted that the police can influence planning in terms of designing out crime. They also suggested that Natural Resource Wales could be incorporated into the Strong, Resilient Communities Partnership. The Committee reiterated the crucial role of designing communities with safety in mind.

- The Committee acknowledged the significant focus on the city centre but questioned the partnership's approach to rural areas.

The Policy and Partnerships Manager explained that there are subgroups focusing on the city centre and Newport-wide projects, with Safer Streets projects targeting specific areas of concern. The Local Policing Area Commander added that individual officers also focus on certain areas and raise issues internally within the police tasking processes. The Policy and Partnerships Manager emphasised that feedback from the different groups is shared with the Intelligence Hub to avoid a reactive approach and enable a more targeted use of resources.

- The Committee requested police involvement in regeneration projects to address existing issues before new projects are implemented.

The Local Policing Area Commander agreed that officers should attend these meetings and can be included in incidents where they haven't been previously.

- The Committee enquired about the partnership's funding and obligations to use resources to address issues.

The Strategic Director explained that funding is available on a case-by-case basis, with some additional funding secured for specific projects in recent years. The Local Policing Area Commander noted that there are statutory duties to follow, and the partnership has a responsibility to use its resources effectively. The Policy and Partnerships Manager added that the Police and Crime Commission is responsible for ensuring the partnership delivers on its commitments. The Strategic Director emphasised that NCC and Gwent Police work well together operationally, not just to meet statutory requirements.

- The Committee asked about the source of funding for keeping the streetlights on and whether it is ongoing or capital funding that supports the Safer Streets work.

The Policy and Partnerships Manager explained that the funding comes from capital funding. The Strategic Director noted that there have been challenges in balancing statutory requirements with making the streets safer, especially with additional lighting and CCTV. They also explained that some funding is available for prevention work, but there are also specific project funds available.

- The Committee asked about the feedback received from the community work approach.

The Local Policing Area Commander mentioned that an event was held with partners such as NCC, Youth Service, and the Police, which was well-received by the community. They also mentioned that the Street Night ambassador scheme, which deals with issues such as violence against women, is very well-received.

- The Committee asked whether Newport County and Community should be part of the partnership. The Strategic Director noted that an update can be provided.
- The Committee acknowledged the report which outlined the intended course of action and sought clarity on the timeline for relaying the outcomes back to the Committee.

The Policy and Partnership Manager emphasised that the present session's objective was not only to establish a feedback mechanism but also to incorporate viewpoints from the Councillors. The Strategic Director proposed a blend of bi-annual reports and real-time reports to address issues as they arise.

The Committee thanked the officers for attending.

### **Conclusions**

- The Committee wished to thank the officers and partners for their attendance and for the report received. Members requested if future reports could incorporate case studies and examples of partnership working.
- The Committee wished to be involved in the working group to help shape the working plan, which would develop the strategic needs assessment, associated strategies and the work programme.
- The Committee were pleased to hear about the quality work from the Newport Intelligence Hub. It was requested if an informal meeting could be arranged with the Newport Intelligence Hub Manager to set up a presentation to explain the heat maps on incidents and anti-social behaviour. Comment was made that this would be beneficial, especially for the newer Committee Members.

## **4 Education Achievement Service (EAS) Business Plan 2023 - 2025**

Invitees:

- Ed Pryce - Education Achievement Service (EAS) Assistant Director: Policy and Strategy
- Marc Belli – Education Achievement Service (EAS) Principal School Improvement Partner
- Sarah Morgan – Chief Education Officer – Newport City Council
- Sarah Davies – Deputy Chief Education Officer – Newport City Council

The Education Achievement Service Assistant Director and Chief Education Officer gave a brief overview of the report.

Members asked the following:

- The Committee asked if the budget is analysed every year.

The Education Achievement Service (EAS) Assistant Director: Policy and Strategy explained that the budget is based on a model from 2012, with the size of the school being the biggest determinant of the budget, and other socio-economic factors also playing a role. The Chief Education Officer mentioned that

the budget is determined through the SLA (Service Level Agreement), and a charge is given, which NCC has to accept or decline based on its affordability.

The committee clarified that the services paid for are the ones they are provided. The Education Achievement Service (EAS) Assistant Director: Policy and Strategy highlighted that over the last 10 years it has remained consistent with how much each local authority has agreed to pay. The Education Achievement Service (EAS) Assistant Director: Policy and Strategy further highlighted efficiency savings are offered up to the other Local authorities (LA), a 10% cut was proposed with 3 agreeing to this to this cut.

- The committee asked about possible reports to review. The EAS Assistant Director noted that reports are shared with the local authority first but can be presented to the committee. The Chief Education Officer highlighted monthly meetings to ensure quality support for schools. EAS has shifted focus to longitudinal studies on impact, evaluating school quality instead of just attainment. The Committee supported the school-centered approach and Welsh Government's efforts to monitor child progress.
- The Committee requested information on pupil attainment to meet EAS Value for Money criteria.

The EAS Assistant Director explained that assessments were devolved into clusters of schools and areas, with EAS having a role in their development. The Principal School Improvement Partner emphasized the importance of each setting having a curriculum and assessments tailored to individual learners. The Cap 9 score is returning to help understand school performance. Center-determined or predicted grades were used due to Covid-19. The Chief Education Officer noted that governing bodies have access to data and are responsible for holding schools accountable. It was reinforced that the data may be used by schools to compare privately but not as a method of comparison publicly.

- The Committee enquired about EAS's self-evaluation process.

The Chief Education Officer explained that the value for money aspect was evaluated in the business plan. The EAS Assistant Director noted the use of a QR code feedback system for teacher training evaluations, with roughly 6,000 evaluations generated. Teachers are contacted 6 months later for feedback on their improvement, with a 30% response rate. The Committee thanked EAS for their support to schools.

- The Committee noted the increased accountability of school governors and asked about training.

The EAS Assistant Director: Policy and Strategy explained that virtual training has been provided over the last 18 months, but the challenge is getting governors to attend as only two sessions are mandatory. More virtual and face-to-face sessions will be arranged in the future. The Head of Education detailed school development planning sessions with the chair of governors and a reported self-evaluation system for quality assurance, which helps schools evaluate and maintain reports without increasing the level of bureaucracy.

- Members asked whether there were plans to develop other curriculums for Gwent schools.

The Education Achievement Service (EAS) Assistant Director: Policy and Strategy Curriculum responded that they don't have a full picture at the moment

but their curriculum team is always looking for resources. The Education Achievement Service (EAS) Assistant Director: Policy and Strategy also highlighted that their curriculum resources are located on their curriculum website and that they had just completed an audit of the resources available online. They further informed the committee that their team can produce a summary report for the committee. The Committee would like the Gwent archives to be looked at in terms of a resource for schools as well as transport from schools to Gwent archives.

- The Committee asked how school's equality policies deal with attainment across different backgrounds.

The Education Achievement Service (EAS) Assistant Director noted that their small team helps local authorities with equality policies, and that EAS looks at correct teaching methods and practices. The Deputy Chief Education Officer said that EAS provides professional learning and resources for schools, while the Head of Education highlighted that the local authority has a variety of wellbeing programs such as those to combat bullying. There is also a South East Wales meeting that involves the inclusion leads from each local authority as well as EAS. The Head of Education also highlighted that they cover this topic during their monthly partnership meeting and noting best value for money comes when efforts aren't duplicated.

- The Committee asked if there was statistics on equality performance.

The Education Achievement Service (EAS) Assistant Director: Policy and Strategy stated there is in school but are not required. The Head of Education expects every school to evaluate disadvantaged groups on how well they are doing. The Deputy Chief Education Officer noted a focus should be on closing the gaps in attainment and level within the varies groups within schools. The Head of Education also highlighted that school development plans should reflect this in the monitoring evaluation activity.

- The Committee asked whether EAS get positive feedback from headteachers.

The Education Achievement Service (EAS) Assistant Director: Policy and Strategy highlighted that EAS receives 95% positive feedback from school staff and conducted a headteacher survey 18 months ago with positive feedback, and another survey is due soon. EAS also has a Headteacher Strategy Group that meets half-termly.

- Do Headteachers report back to Newport directly?

The Deputy Chief Education Officer noted that the Education team meet with school headteachers outside of other organisations led meetings, as well as being invited to the majority of events run by the schools.

- The Committee requested an audit with the headteachers to be brought to scrutiny. The Principal School Improvement Partner (EAS) acknowledged the request and informed the committee that school headteachers are very forthcoming when raising their views or concerns. The Principal School Improvement Partner (EAS) appreciated the need for an audit and scrutiny, but reaffirmed school staff are willing to communicate their views. The Committee agreed that school staff are very proactive.

The Committee thanked the officers for attending.

## **Conclusions**

- The Committee wished to thank the EAS and officers for their very positive actions in supporting schools which is widely evidenced in school governors' meetings as well as in the EAS report itself. Members praised the new style of the report, and were pleased with the data within. Members felt reassured by the partnership's answers, as well as the depth of the processes described. Query was raised about the steps EAS is taking to help develop materials to be used in the new curriculum and Members request to have further information on this.
- The Committee also made comment about the QR code which was given by the EAS Manager, and felt that this was an innovative way to gather feedback from Members, Teachers and other service users regarding the Business Plan.
- The Committee requested if the 'Stats and stories' reports be circulated to committee members.
- A Committee Member would like to have an independent audit against EAS conducted which would give Head Teachers the opportunity to give Newport City Council direct feedback. This could be Sent to Head Teachers directly by NCC and could be returned without the Head Teacher having to publish their name and school to help the Committee receive a true picture of the service level that EAS provide.

## **5 Scrutiny Adviser Reports**

Invitee:

- Neil Barnett – Scrutiny Adviser

The Scrutiny Adviser informed the Committee of the Actions sheet.

The meeting terminated at 6.47 pm





# Scrutiny Report

## Performance Scrutiny Committee – Partnerships

### Part 1

Date: 19<sup>th</sup> July 2023

### Subject **Newport Local Action Plan Consultation Draft**

Author Scrutiny Advisor

The following people have been invited to attend for this item:

Invitee:	Area / Role / Subject
Rhys Cornwall	<b>Strategic Director- Corporate and Transformation Centre</b>
Janice Dent	<b>Policy and Partnership Manager</b>
Wayne Tucker	<b>Partnership Officer</b>

## Section A – Committee Guidance and Recommendations

### 1 Recommendations to the Committee

The Committee is asked to:

1. Approve the Consultation Draft of the Local Action Plan;
2. Approve the consultation approach and public consultation taking place during August and September 2023.

### 2 Context

#### Background

- 2.1 One Newport is a partnership of the main public agencies in Newport including Newport City Council, Aneurin Bevan University Health Board, Gwent Police, Natural Resources Wales and also key local organisations like Newport City Homes and Gwent Association of Voluntary Organisations.
- 2.2 Local Action Plans (LAPs) developed by the five local partnerships that support the Gwent PSB, including One Newport, will provide clarity on the local actions required to support the Well-being Objectives agreed by the Gwent PSB for the regional Well-being Plan.
- 2.3 One Newport’s Local Action Plan will be the work programme of One Newport following completion of the One Newport Well-being Plan 2018-23 in April 2023. Its purpose will be two-

fold: strategic joint action for Newport outside of the Gwent Well-being and delivery of local actions within it.

2.4 The draft Local Action Plan themes and actions have been informed by engagement work already undertaken on the Gwent Wellbeing Plan (wellbeing assessment) and two following workshops for local stakeholder organisations. A public consultation will now be undertaken for a period of 4 weeks during August and September to seek the views of residents as well as other stakeholders.

2.5 Below is the timetable of the Local Action Plan consultation:

- End of July – Gwent PSB sign off and publication of Regional Well-being Plan.
- August/September – 4 week public consultation on Newport LAP.
- 6th December – One Newport sign off final Local Action Plan.

### **3 Information Submitted to the Committee**

3.1 The following are attached for the Committee's consideration:

- a) One Newport Partnership Local Action Plan Consultation Draft report (Appendix A)
- b) Consultation Draft (Appendix B)

3.2 One Newport Partnership Local Action Plan Consultation Draft" contains the following headings and sections:

- Introduction: This section provides an overview of the One Newport Partnership, its members, and the purpose of the consultation draft. It also explains the importance of public feedback in shaping the final version of the plan.
- Gwent Well-being Plan Objectives: This section outlines the two objectives of the Gwent Well-being Plan that the Local Action Plan aims to contribute to.
- Draft Newport Local Action Plan - Themes: This section outlines the three themes or areas of work covered in the draft local action plan: Economy and Culture, Communities, and Environment. It explains how the actions under each theme align with the objectives of the Gwent Well-being Plan and other local strategic projects in Newport that would be best delivered in partnership.
  - a. Economy and Culture: This subsection emphasises the importance of developing skills and knowledge in children, young people, and adults to help them achieve their potential and find the right employment. It also highlights the significance of fair work and a living wage in creating a more equitable and inclusive Newport.
  - b. Communities: This subsection focuses on building strong and resilient communities in Newport. It highlights the importance of social connections, community engagement, and access to services and support.
  - c. Environment: This subsection emphasises the importance of accessible and high-quality urban green and blue spaces in Newport. It highlights the benefits of these spaces for mental and physical health, as well as their role in mitigating air and noise pollution. The section also mentions the significance of green and blue spaces as habitats for wildlife and their contribution to a healthy ecosystem.
- Consultation Questions: This section presents a series of questions related to the themes and actions outlined in the draft plan. It seeks feedback on the extent to which the plan will improve well-being in Newport, invites comments on specific actions, and encourages local involvement in making Newport a better place to live. The section also includes questions on the overall draft plan and its alignment with the Gwent Well-being Plan.

- Consultation Details: This section provides information on how to provide feedback on the draft action plan. It directs readers to complete an online survey and provides an email address for further inquiries about One Newport and the Local Area Action Plan.

## 4. Suggested Areas of Focus

### Role of the Committee

#### The role of the Committee in considering the report is to:

- Provide input and recommendations on how to gather feedback from residents and stakeholders, as well as participate in the consultation process
- Ensure that a wider range of perspectives and opinions are considered in the development of the Local Action Plan.
- Conclusions:
  - What was the overall conclusion on the information contained within the reports?
  - Is the Committee satisfied that it has had all of the relevant information to base a conclusion on the Newport Local Action Plan Consultation Draft?
  - Do any areas require a more in-depth review by the Committee?
  - Do the Committee wish to make any Comments / Recommendations to the Cabinet?

### Suggested Lines of Enquiry

4.1 The Committee might wish to think about the following when devising questioning strategies;

- How do the themes and actions in the draft local action plan align with the priorities and needs of Newport's residents? Were there any particular groups or communities that were consulted or engaged in the development of the plan?
- How will the success of the local action plan be measured? What indicators or metrics will be used to track progress and evaluate the impact of the plan on the well-being of Newport's residents?
- How will the One Newport Partnership ensure that the local action plan is implemented effectively and efficiently? What mechanisms or processes will be put in place to monitor progress, identify challenges, and make adjustments as needed?
- How will the One Newport Partnership ensure that the local action plan is sustainable and adaptable over time? What strategies or approaches will be used to ensure that the plan remains relevant and responsive to changing needs and circumstances?
- What has worked well in previous consultations and public engagement for the service area?
- How can communication channels be improved to enable service users to provide feedback and suggestions throughout the consultation process?
- Are there any new methods or approaches that could be used to increase engagement with people, especially those who are currently not being reached?

## Section B – Supporting Information

### 5 Links to Council Policies and Priorities

Well-being Objective	1 – Economy, Education and Skills	2 – Newport’s Environment and Infrastructure	3 – Preventative and Equitable Community and Social Care	4 – An Inclusive, Fair and Sustainable Council
<b>Aims:</b>	Newport is a thriving and growing city that offers excellent education and aspires to provide opportunities for all.	A city that seeks to protect and enhance our environment whilst reducing our carbon footprint and preparing for a sustainable and digital future.	<b>Newport is a supportive city where communities and care are at the heart of what we do.</b>	Newport City Council is an inclusive organisation that places social value, fairness and sustainability at its core.

### 6 Impact Assessment:

#### 6.1 Summary of impact – Wellbeing of Future Generation (Wales) Act

The draft Newport Local Action Plan is aligned with the Wellbeing of Future Generations (Wales) Act, which aims to improve the social, economic, environmental, and cultural well-being of Wales. The plan includes themes such as environment, economy, and culture, which are linked to the Gwent PSB Well-being Objectives. The plan aims to tackle the climate and nature emergency, promote sustainable and active travel, protect and enhance green spaces, promote fair work, and support the development of skills and knowledge. The plan also aims to celebrate Newport's culture, diversity, and heritage, and promote participation in sports and the arts to improve the well-being of the community.

#### 6.2 Summary of impact – Equality Act 2010

The theme of "Economy and Culture" includes promoting fair work and helping people out of poverty, as well as ensuring opportunities are available and promoted for people at all stages of their lives to develop and enhance their education and skills. These actions could be seen as promoting equality and reducing inequalities in the community. Additionally, the plan has a well-being objective of creating a fairer, more equitable and inclusive Gwent for all, which also aligns with the principles of the Equality Act 2010.

#### 6.3 Summary of impact – Socio-economic Duty

The draft Newport Local Action Plan is aligned with the Socio-economic Duty outlined in "A More Equal Wales" by focusing on creating a fairer, more equitable, and inclusive Gwent for all. The plan aims to reduce the cost of living crisis, provide affordable and appropriate homes, promote fair work, and help people out of poverty. It also aims to develop community wealth building projects to retain spend within the local economy and collaborate with businesses to grow responsible business practices for greater social and environmental impact. These actions are in line with the Socio-economic Duty, which requires public bodies to consider how they can reduce inequalities and promote economic, social, and environmental well-being.

## 7. Background Papers

- [The Essentials - Wellbeing of Future Generation Act \(Wales\)](#)
- [Corporate Plan](#)
- [Socio-economic Duty Guidance](#)
- [Public Sector Equality Duty](#)
- [Welsh Language Measure 2015](#)
- [One Newport Local Delivery Group Terms of Reference](#)

Report Completed: 19 July 2023

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# One Newport Partnership

4<sup>th</sup> July 2023

## Newport Local Action Plan Consultation Draft

### Purpose

To seek approval of the Consultation Draft of the Local Action Plan; to agree the consultation approach and to approve public consultation taking place during August and September.

### Background

One Newport's Local Action Plan will be the work programme of One Newport following completion of the One Newport Well-being Plan 2018-23 in April 2023. Its purpose will be two-fold: strategic joint action for Newport outside of the Gwent Well-being and delivery of local actions within it.

- a) Local Action Plans (LAPs) developed by the five local partnerships that support the Gwent PSB, including One Newport, will provide clarity on the local actions required to support the Well-being Objectives agreed by the Gwent PSB for the regional Well-being Plan (this fulfils [Part 1 of One Newport's Terms of Reference](#)). The regional Well-being Plan is expected to be signed off by the Gwent PSB at the end of July 2023. The Gwent Well-being Objectives and Steps are:

#### Well-being Objectives

- We want to create a fairer, more equitable and inclusive Gwent for all.
- We want a climate-ready Gwent, where our environment is valued and protected, benefitting our well-being now and for future generations.

#### Steps

- Take action to reduce the cost-of-living crisis in the longer term.
  - Provide and enable the supply of good quality, affordable, appropriate homes.
  - Taking action to reduce our carbon emissions, help Gwent adapt to climate change, and protect and restore our natural environment.
  - Take action to address inequities, particularly in relation to health, through the framework of the [Marmot Principles](#).
  - Enable and support people, neighbourhoods, and communities to be resilient, connected, thriving and safe.
- b) One Newport Partnership's LAP will also include activity in Newport that the Board considers would benefit from a strong partnership approach outside of the Well-being Plan. This is in line with Part 2 of the [One Newport Partnership's Terms of Reference](#).

### Work to Date

The Board approved the proposed priorities at the meeting in February and the working group has since created a draft version of the plan which includes the necessary context (Gwent Well-being

Plan, Marmot Principles, etc.) and explanatory notes on each of the priority areas. The draft includes mapping against the Gwent Objectives.

Following comment at the last One Newport meeting in February, the proposed actions in the consultation draft have been mapped against the Well-being Plan Steps. This is shown at Appendix B.

## Consultation on the Local Action Plan

The draft local action plan themes and actions have been informed by engagement work already undertaken on the Gwent Wellbeing Plan (wellbeing assessment) and two following workshops for local stakeholder organisations. A public consultation will now be undertaken for a period of 4 weeks during August and September to seek the views of residents as well as other stakeholders.

The main format will be an online Snap survey, in which the draft themes and actions will be set out with consultation questions embedded within the document. Suggested consultation questions are given in appendix 1. The questions have been kept minimal to promote participation, are written in plain English, and do not require significant prior knowledge.

Key stakeholders and the actions needed to engage with them are listed in the following table. As a non-statutory consultation (as the Local Action Plan is not a statutory document) it is not suggested that we specifically consult with national bodies like the Future Generations Commissioner or Welsh Government.

Stakeholders	Consultation action
Public	<p>Social Media – NCC, One Newport and partners to share links to consultation.</p> <p>Share link with local equalities networks.</p> <p>Share with staff networks within One Newport organisations.</p> <p>Schools to share with parents through social media/newsletters.</p> <p>Share with Newport Councillors.</p> <p>Share with Newport community councils.</p> <p>Hard copies to be made available at public libraries.</p> <p>Promotion of survey on public Wi-Fi networks.</p>
Businesses	NCC economic development E-newsletter to include link to consultation.
Third sector	Share with third sector contacts through GAVO.
Gwent region	Share with Gwent PSB lead officers.
Welsh Government/FG Commissioner	No requirement to consult on LAP with Future Generations Commissioner, Welsh Government etc.
Other	Consult with Newport Fairness Commission.



## **Delivery and Sub-Group Structure**

The Partnership's current sub-group structure is based on work programmes within the Well-being Plan 2018-23. A review of the structure is proposed to ensure effective delivery of the new local action plan in Newport and streamlined performance monitoring.

## **Recommendations**

Members are asked to:

1. Approve the consultation draft Local Action Plan.
2. Approve the consultation approach outlined above .

## **Timetable**

End of July – Gwent PSB sign off and publication of Regional Well-being Plan.

August/September – 4 week public consultation on Newport LAP.

6<sup>th</sup> December – One Newport sign off final Local Action Plan.

## **Well-being of Future Generations Act**

The Well-being of Future Generations (Wales) Act 2015 is the focus of this report. All actions which are proposed in the Gwent Well-being Plan support the achievement of the Regional Well-being objectives.

## **Equalities and Welsh Language**

All actions in the Local Action Plan will be assessed to make sure that they are in line with the Equality Act 2010. All of the documentation relating to the development of the Plan (assessments, the Plan itself, consultation content) has been and will be presented in Welsh as well as English.

## **Communication**

The public consultation will be backed up by a communications plan. The finalised Plan will be published on the One Newport website. Promotion of the published plan will be supported by social media campaigns.

## **Contact:**

Janice Dent [janice.dent@newport.gov.uk](mailto:janice.dent@newport.gov.uk)

Huw Williams [huw.williams@newport.gov.uk](mailto:huw.williams@newport.gov.uk)

Wayne Tucker [wayne.tucker@newport.gov.uk](mailto:wayne.tucker@newport.gov.uk)

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# One Newport Partnership Local Action Plan

## Consultation Draft

One Newport is a partnership of the main public agencies in Newport including Newport City Council, Aneurin Bevan University Health Board, Gwent Police, Natural Resources Wales and also key local organisations like Newport City Homes and Gwent Association of Voluntary Organisations.

One Newport has been working on a new Local Action Plan which will cover the important work that needs close cooperation and joint working between these organisations. The day-to-day business of these organisations isn't included in this plan e.g. repairing roads, carrying out surgery, detecting crime etc, as they know this is something they will be doing. Instead, this plan is about the extra things we need to focus on to make Newport a better place now and also for future generations. This means some of this work may take some years to make a real difference, but we will need to make a start soon, for instance by preventing health and social problems, or making sure people have the skills employers will need in coming years.

Recently a new Gwent Public Services Board (PSB) was set up to improve partnership working in the region. One Newport's local action plan intends to help achieve the Gwent PSB's Well-being Plan ambitions but will also make sure that Newport's unique issues get the attention they deserve.

In this consultation, we have identified the key themes and actions for partnership working in Newport and we now want to know what you think of our draft Local Action Plan. This will give us important feedback so we can start to work on the detail of what we should be doing.

## Gwent Well-being Plan

### Well-being Objectives

We want to create a fairer, more equitable and inclusive Gwent for all.

We want a climate-ready Gwent, where our environment is valued and protected, benefiting our well-being now and for future generations.

### Steps to achieve the objectives

Take action to reduce the cost of living crisis in the longer term.

Provide and enable the supply of good quality, affordable, appropriate homes.

Taking action to reduce our carbon emissions, help Gwent adapt to climate change, and protect and restore our natural environment.

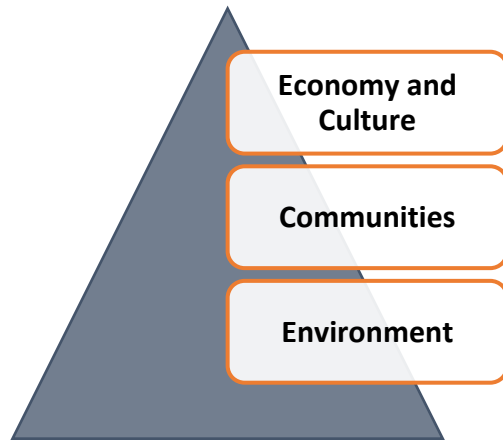
Take action to address inequities, particularly in relation to health, through the framework of the **Marmot Principles\***.

Enable and support people, neighbourhoods, and communities to be resilient, connected, thriving and safe.

\*The Marmot Principles can be viewed on the [Gwent Public Services \(PSB\) Website](#).

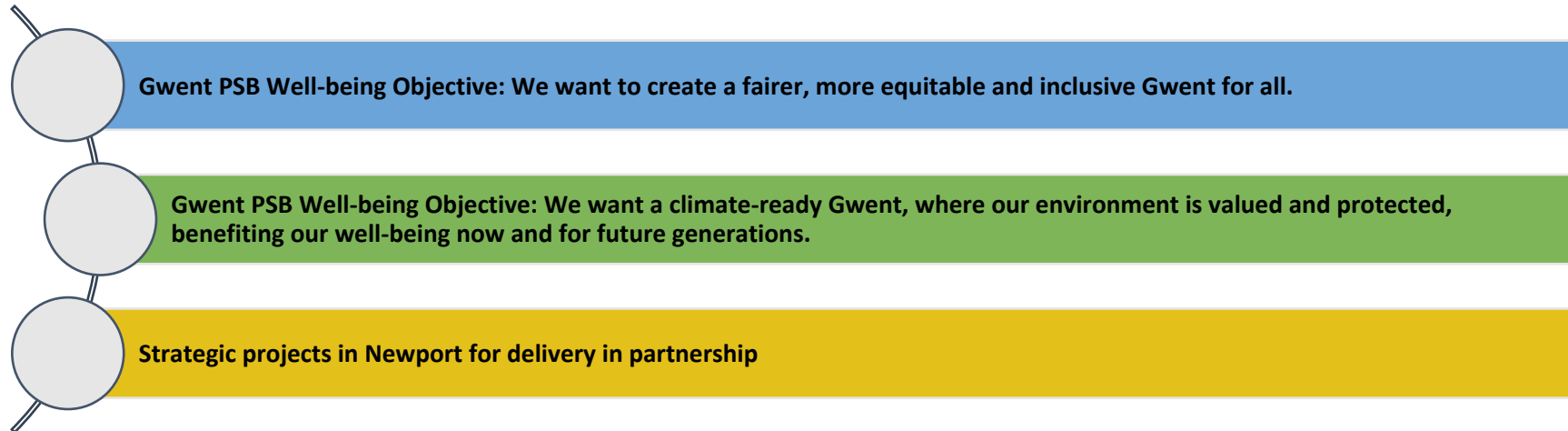
## Draft Newport Local Action Plan - Themes

Our draft local action plan has three themes or areas of work:



The colour coding below shows how the actions under the themes link to the two Gwent Well-being Plan Objectives, or is other local, strategic work in Newport that would best be delivered in partnership.

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## Draft Theme – Economy and Culture

### **Ensure opportunities are available and promoted for people at all stages of their lives to develop and enhance their education and skills.**

- Note: This means partners working together to help children, young people and adults develop their skills and knowledge so that they can achieve their potential, find the right employment, and support the well-being of themselves and others.

### **Promote fair work and help people out of poverty, including leading Newport to become a Living Wage City.**

- Note: Fair work means workers are fairly rewarded, heard and represented, and can progress in a secure, healthy, and inclusive working environment. In a Living Wage City, communities and businesses work together to tackle low pay.

### **Develop community wealth building projects to retain spend within the local economy.**

- Note: Community wealth building” could help make Newport’s economy stronger, benefiting local people. An example is when an organisation buys its goods and services from a local business, rather than a supplier from further away. This can help the local business grow and create jobs, which gives people more money to spend, potentially in local shops and restaurants.

### **Collaborate with and provide direction to the Business in The Community Place Programme in Newport.**

- Note: Business in the Community (BITC) and its network of businesses are focused on growing responsible business practices, for greater social and environmental impact. Its Place Programme is about bringing everyone together in a place to act on a common agreement of the challenges, opportunities and solutions, drawing on the strengths of everyone in that community.

### **Support revitalisation of the city centre for families, businesses, and visitors through a City Centre Masterplan and collaboration with Newport Now Business Improvement District.**

- Note: A masterplan would identify priority projects for investment in the city centre that would make a positive difference for people living, working, and visiting there. The Newport Now Business Improvement District oversees the marketing and management of the city centre, representing city centre businesses.

### **Develop and deliver a Sports Strategy for Newport, which strengthens our role as a city of elite sport, and encourages and increases participation.**

- Note: Participation in sport and physical activity is known to improve physical and mental health, and quality of life for many. A shared strategy would increase opportunities for people to enjoy and participate in sport, as well as attracting people to Newport for sports events, which would support the local economy.

### **Support delivery of a strategy celebrating Newport's culture, diversity, and heritage, and promoting participation for well-being.**

- Note: Participation in the arts – theatre, cinema, art, music etc – is known to improve well-being and quality of life for many. A shared strategy would build on and promote Newport’s wide-ranging arts-based groups and facilities, important historic attractions, multi-cultural population, and talented creative people - helping people take part, and supporting social connections and enjoyment of life in the city.

### **Enable and promote a diverse events programme that brings communities together and raise the city's profile, generating social and economic benefits.**

- Note: A wide programme of events would help celebrate the strengths of Newport people and their communities, increase the quality of life and vibrancy of the city, and attract visitors which would benefit local businesses.

## Draft Theme – Communities

### **Increase volunteering opportunities and empower residents to make their communities stronger and more resilient.**

- Note: This could involve building on participatory budgeting work already undertaken in Newport, which allows residents to decide on how public money is spent, to benefit communities, improving the support One Newport gives to the voluntary and charity sectors, and increasing the involvement and participation of residents in community development work .

### **Develop an integrated approach to tackling poverty and inequality.**

- Note: This is about partners working together and involving communities to improve wellbeing. Exmaples would be working together to address the cost-of-living crisis, adoping common approaches across the agencies who support children and families and putting in place area-based programmes in our most disadvantaged communities building on work in Pillgwenlly and Ringland.

### **Promote and support Newport's Integrated and Wellbeing Networks (IWNs) in connecting and enhancing community assets.**

- Note: IWNs are multi-agency and multi-sector partnerships that work together to tackle issues in disadvantaged areas, including addressing health inequalities. We will build on the IWN's in place in Pillgwenlly and Ringland and look to expand this approach to more areas.

### **Tackle and prevent homelessness through collaborative strategies and plans.**

- Note: We will look to intervene early to prevent homelessness and treat homelessness as a joint public services matter – rather than just a housing issue. It would involve services 'placing the individual at the centre' and recognising that people at risk of homelessness may have experienced trauma in their lives.

### **Oversee implementation of the Pill Masterplan to enhance the physical, community and economic environment. Use this learning in other communities.**

- Note: The Pill Masterplan is a multi-agency, approach focussing on Pill. It follows much community engagement which means that the Masterplan will focus on what matters most to local people. Lessons Learned in Pill will be applied in other areas of Newport.

### **Promote sustainable and affordable food provision.**

- Note: This could include mapping food access and using One Newport partner procurement to support sustainable, affordable, food provision. Where possible we will support local food provision (recognising that Newport is not a major food producing area), which would also contribute to the community wealth building work in our Economy and Culture theme.

### **Support the work of Safer Newport to promote a more cohesive city.**

- Note: Safer Newport is the city's community safety partnership, concentrating on local community safety issues including antisocial behaviour serious and organised crime and local neighbourhood issues.

## Draft Theme – Environment

### Protect and enhance our green spaces and waterways for nature and people.

- Note: Accessible and high-quality urban green and blue spaces, such as parks, urban forests, tree-lined streets, allotments, riverbanks and coastlines, provide significant mental and physical health benefits to local communities and also help to lessen the effects of air and noise pollution. Green and blue spaces provide crucial habitats for wildlife and contribute towards a healthy and thriving ecosystem. We will ensure that our green and blue spaces, including our nature reserves, are protected and enhanced for both local communities and wildlife.

### Promote sustainable and active Travel as the preferred modes of transport in the City.

- Note: Active travel covers any form of human-powered transportation, such as walking, cycling, or scooting, instead of using a car or other vehicle. To encourage active travel around the city we will continue to develop new routes and upgrade existing ones (to make them safer and more accessible) to link up existing active travel routes. We will also work together to encourage more sustainable travel using public transport.

### Tackle the climate and nature emergency, through climate action and protecting and enhancing biodiversity.

- Note: The climate and nature emergency refers to the crisis we are facing due to the significant and harmful changes occurring in our climate and natural environment. Biodiversity is the variety of living things on Earth, from bacteria to animals and plants, and the different environments they live in. We will work in partnership to address the climate and nature emergency and minimise our contributions to climate change.

### Deliver climate change mitigation through our built environment: Public Sector Estate // Housing // Connected Green Infrastructure.

- Note: The built environment, including buildings and housing, is responsible for a significant amount of the greenhouse gas emissions that cause climate change. By making changes to the way we design and use buildings and housing, such as increasing energy efficiency and using renewable energy sources, we can reduce these emissions and help to address climate change. Green infrastructure refers to a connected network of natural and semi-natural features such as parks, rain gardens and green roofs, that provide multiple benefits to people and the environment, such as biodiversity conservation, flood control, air purification, and recreational opportunities.

### Develop strategies to address flood risk.

- Note: Newport is located at the meeting point of the River Usk and the Bristol Channel, which makes it vulnerable to flooding from both river and coastal sources. We will work together to lessen the risks from flooding.

### Promote the Circular Economy as a method of minimising the impacts of production and consumption.

- Note: The circular economy aims to keep resources in use for as long as possible by designing products and systems that can be reused and recycled, reducing waste and pollution. We will work to promote the principles of the green economy in all the work that we do.



## Consultation Questions

### Questions for each theme

- To what extent do you think this theme will improve well-being in Newport?  
Fully / Partly / Not at all / Don't know
- Do you have comments on any of the particular actions listed in this theme?
- We want to involve local people and organisations in making Newport a better place to live. What could you, or other people, do to contribute to this theme?
- Would you make any changes to this theme?

### Questions on the overall draft plan

- Thinking about all the themes and actions together, to what extent do you agree with this plan?  
Fully / Partly / Not at all / Don't know
- Are there important things we have missed in this plan?
- Do you think this Local Action Plan will contribute to the Gwent Well-being Plan?  
Fully / Partly / Not at all / Don't know
- Do you have any further comments on this plan?

## Consultation Details

To provide feedback on the draft action plan, please complete the online survey.

For more information on One Newport and the Local Area Action Plan email [one.newport@newport.gov.uk](mailto:one.newport@newport.gov.uk).

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# Scrutiny Report

## Performance Scrutiny Committee – Partnerships

### Part 1

Date: 19 July 2023

### Subject **Newport Live Partnership**

Author Scrutiny Adviser

The following people have been invited to attend for this item:

Invitee:	Area / Role / Subject
Tracey Brooks	Head of Regeneration and Economic Development
Steve Ward	Chief Executive – Newport Live
Kevin Ward	Chairman – Newport Live

## Section A – Committee Guidance and Recommendations

### 1 Recommendations to the Committee

The Committee is asked to:

1. Consider the report on the Newport Live Partnership
2. Assess the contents of the report and decide if there has been satisfactory progress against the initial aims of the partnership.
3. Establish whether there is any additional information needed.
4. Decide if the Committee wishes to make any comments or recommendations in relation to the partnership.

### 2 Context

#### Background

- 2.1 This will be the Committee's first consideration of the Newport Live Partnership. Newport City Council (NCC) Cabinet took the decision in May 2014 following a review and subsequent recommendation by the Learning, Caring and Leisure Scrutiny Committee to commence the establishment of a new Non-Profit Distributing Organisation for the delivery of the existing in-house sport and leisure facilities and sports development services. In December 2014, Cabinet also took the decision to include The Riverfront Theatre and Arts Centre, and the arts development service.

- 2.2 Newport Live was created and registered with the Charities Commission and a Board of eleven Non-Executive Directors/Trustees selected following an external recruitment process to create a skills-based Board. Newport City Council has the right to make up a maximum of 20% of the board representation, as such two Trustees are appointed by NCC.
- 2.3 A 25-year funding and management agreement was created with associated leases for buildings, together with business transfer agreements, all of which commenced on 1 April 2015. NCC's objectives were to create significant financial efficiencies, whilst maintaining service provision and developing innovative products and services for the city and its residents.
- 2.4 Newport City Council's Sport, Leisure and Theatre facility-based services and community engagement services are operated by Newport Live. Initially, the client service was within Streetscene & City Services, however in 2022 the client function transferred to Regeneration & Economic Development.

### **3 Information Submitted to the Committee**

- 3.1 The following is attached for the Committee's consideration:
  - a) Newport Live Partnership report (Appendix A)
- 3.2 The Newport Live Partnership report contains the following sections;
  - Introduction: This section provides an overview of the purpose of the report and introduces Newport Live.
  - Background: This section provides a history of Newport Live, including its establishment in 2014 and its role as a non-profit organisation and registered charity.
  - Performance: This section examines Newport Live's performance in various areas, including financial performance, customer satisfaction, and community engagement.
  - What has been achieved by Newport Live: This section highlights some of the key achievements of Newport Live since its establishment, including the development of new facilities and programs.
  - Strategy & Budget: This section outlines Newport Live's strategy and budget for the coming years, including plans for facility improvements and program development.
  - Core Programmes: This section focuses on Newport Live's role in promoting health and wellbeing in the community, including through the provision of fitness classes and other programs.
  - The Future: This section looks ahead to the future of Newport Live, including plans for continued growth and development.

## 4. Suggested Areas of Focus

### Role of the Committee

#### The role of the Committee in considering the report is to:

- Receive the report for information and take the opportunity to comment on the contents. Establish what progress has been made from the partnerships inception and what that means for the Council and its service users.
- Consider the main strengths and areas for development within the Newport Live Partnership.
- Consider how well Newport Live are working in partnership.
- Conclusions:
  - What was the overall conclusion on the information contained within the reports?
  - Is the Committee satisfied that it has had all of the relevant information to base a conclusion on the performance of the Newport Live Trust?
  - Do any areas require a more in-depth review by the Committee?
  - Do the Committee wish to make any Comments / Recommendations to the Cabinet?

### Suggested Lines of Enquiry

4.1 In considering / evaluating the Newport Live report, the Committee may wish to consider focusing questions on:

- How does the Newport Live Partnership plan to address any areas of underperformance identified in the report?
- What steps is the partnership taking to ensure that its services are accessible and inclusive for all members of the community?
- Are there improvements that can be made in Newport Live's delivery of services?
- Does the Newport Live Partnership have the best possible partnership working arrangements in place?
- How does the Newport Live Partnership compare to similar organisations in terms of performance and impact?
- What challenges and obstacles has Newport Live faced in achieving its goals, and how has it overcome them?

## Section B – Supporting Information

### 5 Links to Council Policies and Priorities

- 5.1 The report links with all the Wellbeing-being Objectives and Aims of the Council’s Corporate Plan 2022 – 2027;

Well-being Objective	1 – Economy, Education and Skills	2 – Newport’s Environment and Infrastructure	3 – Preventative and Equitable Community and Social Care	4 – An Inclusive, Fair and Sustainable Council
<b>Aims:</b>	Newport is a thriving and growing city that offers excellent education and aspires to provide opportunities for all.	A city that seeks to protect and enhance our environment whilst reducing our carbon footprint and preparing for a sustainable and digital future.	Newport is a supportive city where communities and care are at the heart of what we do.	Newport City Council is an inclusive organisation that places social value, fairness and sustainability at its core.

### 7 Impact Assessment:

#### 7.1 Summary of impact – Wellbeing of Future Generation (Wales) Act

Newport Live contributes to the well-being goals set out in the Act, such as improving physical and mental health, promoting social cohesion, and enhancing the natural environment.

Newport Live's work is also guided by a number of strategies and plans developed by Newport City Council, including the Wellbeing Plan, Participation Strategy, and Strategic Equality Plan. These plans are designed to promote the well-being of current and future generations, in line with the Act's requirements.

#### 7.2 Summary of impact – Equality Act 2010

Newport Live have their own equalities plan in place, which states that The Newport Live Equality objectives have been developed to meet the requirements of the Equalities Act 2010. Their equality objectives include ensuring that people can access all the Newport Live services and activities that they need in terms of physical access and communication access, and offering targeted activities for people in protected characteristics that would not normally participate, thereby reducing barriers and the aim of reducing an inequality.

Newport Live also ensure that people will be involved in the development of services that affect them, and its workforce and board will be representative of the population, particularly with regards to gender and ethnicity.

#### 7.3 Summary of impact – Socio-economic Duty

Newport Live's services and programs are designed to be inclusive and accessible to all members of the community, regardless of age, ability, or background. This aligns with the Socio-economic Duty's emphasis on promoting social justice and reducing inequalities

#### 7.4 **Welsh Language**

The Welsh Language Standards were implemented in March 2016. Newport Live is required to comply with the Welsh Language Standards as a commissioned service of Newport City Council. Newport Live will promote the Welsh Language and develop its bilingual services and increase the Welsh Language skill level of its workforce.

### 8. **Background Papers**

- [The Essentials - Wellbeing of Future Generation Act \(Wales\)](#)
- [Corporate Plan 2022-27](#)
- [Socio-economic Duty Guidance](#)
- [Public Sector Equality Duty](#)
- [Welsh Language Measure 2015](#)
- [Newport Live](#)

Report Completed: 19 July 2023

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# SCRUTINY REPORT

## NEWPORT LIVE PARTNERSHIP

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## 1.0 Introduction

The purpose of the report is to inform the Performance Scrutiny Committee – Partnerships of the history and current performance of the Non-Profit Distribution Organisation and registered charity Newport Live.

## 2.0 Background

### 2.1 When and why was Newport Live established?

Newport City Council (NCC) Cabinet took the decision in May 2014, following a review and subsequent recommendation by the Learning, Caring and Leisure Scrutiny Committee, to commence the establishment of a new Non-Profit Distributing Organisation for the delivery of the existing in-house sport and leisure facilities and sports development services. In December 2014, Cabinet also took the decision to include The Riverfront Theatre and Arts Centre, and the arts development service.

Newport Live was created and registered with the Charities Commission and a Board of 11 Non-Executive Directors/Trustees selected following an external recruitment process to create a skills-based Board. Newport City Council has the right to make up a maximum of 20% of the board representation. As such, two Trustees are appointed by NCC.

A 25-year funding and management agreement was created with associated leases for buildings, together with business transfer agreements, all of which commenced on 1 April 2015. NCC's objectives were to address medium-term financial pressures and create significant financial efficiencies, whilst maintaining service provision, alongside innovative development of products and services for the city and its residents.

Newport City Council's Sport, Leisure and Theatre facility-based services and community engagement services are operated by Newport Live. Initially, the client service was within Streetscene & City Services. However, following a restructure in 2022 the client function transferred to Regeneration & Economic Development.

### 2.2 The four key objectives established.

- i. To provide or assist in the provision of both indoor and outdoor facilities in the interests of social welfare or recreation or other leisure time occupation of individuals who have need of such by reason of their youth, age, infirmity or disability, financial hardship, or social circumstances or to the public at large with the object of improving their conditions of life.
- ii. To promote community participation in healthy recreational services.
- iii. To provide or assist in the provision of community facilities to be available to all sections of the community without distinction, including use for meetings, lectures, and classes and / or other forms of recreation and leisure time occupation with the objective of improving the conditions of life for all those who use the facilities.

- iv. To promote the education of the public through the provision of facilities for performing art and / or such other charitable purposes as the Trustees in their absolute discretion may determine.

## **2.3 Mission, Vision and Values**

Newport Live colleagues, together with the Board, established the charity's Mission, Vision and Values:

### **Our Mission**

*To be the people's first choice for sport, leisure, culture and entertainment, delivering inspirational programmes and events in high-quality facilities, with skilled and enthusiastic staff who create happier and healthier lives.*

### **Our Vision**

*Inspiring People to be Happier and Healthier*

### **Our Values**

*Caring – Passionate – Teamwork – Innovation – Inspiration – Inclusivity*

## **2.4 Governance**

The Non-Executive Directors / Trustees govern the organisation in accordance with Company and Charitable Law. The Trustees meet on a bi-monthly basis and in the intervening months sub-groups of the Board meet to scrutinise and strategise business operations using information from monthly management accounts, key performance indicators, business plans and reports highlighting strategic opportunities and challenges. The sub-groups cover the following areas:

- Finance and Human Resources
- Marketing and Communications
- Strategy
- Arts Advisory Panel (Advisory group to the Board)

Recent Trustee recruitment has focused upon addressing the equality and diversity of the Board. This has already had a significant benefit and supported better decision making, particularly in regards to how we improve participation and programme access for under-represented communities; helping Newport Live to improve equity to services.

The overriding strategic rationale for Newport Live is to be an exemplar partner for Newport City Council, delivering against Strategic and Wellbeing Priorities, working to achieve the charity's vision, and ensure the City Council's responsibilities under the Welsh Government's Wellbeing of Future Generations Act (2015) are delivered.

Newport Live interfaces and partners with Newport City Council, working with national, regional and other key stakeholders to ensure services are delivered and aligned to national strategy and best practice within the sectors in which we operate.

An Annual Trustees report has been completed for each year of operation since 2015. The reports ensure compliance with the Companies Act and Charities Commission requirements and these are available to view via the following link: [Charity overview, NEWPORT LIVE - 1162220, Register of Charities - The Charity Commission](#)

In addition to Newport City Council, the report is also shared with national and regional stakeholders and partners including Welsh Government, Sport Wales, Arts Council of Wales, Office of the Gwent Police and Crime Commissioner and the Aneurin Bevan University Health Board.

The facilities Newport Live are privileged to operate through the Newport City Council funding and management agreement are currently as follows:

- Newport International Sports Village
  - Geraint Thomas National Velodrome of Wales
  - Regional Swimming Pool & Newport Tennis Centre
  - Newport Stadium
- Active Living Centre
- Riverfront Theatre & Arts Centre
- Newport Centre - closed March 2023
- Station Wellbeing – opened April 2023 (temporary replacement for Newport Centre leisure services)

## **2.5 Pricing**

Newport Live's pricing strategy balances charitable and commercial objectives and remains aligned to the Funding and Management Agreement requirements. Importantly, access to services for all and value for money remain key drivers in pricing of products and services. The policy of access for all is underpinned by a range of payment methods including a "Pay and Play" philosophy for most activities, performances, and services we provide. Furthermore, we offer a comprehensive sector leading and inclusive "concessionary" pricing which offers discounts for qualifying residents as agreed with NCC, and funding partners where national pricing policies apply including National Exercise Referral Scheme, Free Swimming and 60 plus initiatives.

## **2.6 Strategic Engagement**

Non-Executive Directors and the Chief Executive of Newport Live regularly meet with the Cabinet Member for Community Well-being and the Regeneration and Economic Development Team to ensure that the Trust is meeting, and exceeding, expectations through positive partnerships and seeking to use leisure, physical activity, sport, arts and culture for positive outcomes linked to the Council's Corporate Plan and relevant service plans.

Newport Live attends Cabinet Member briefings and provides performance reports to meet contractual and partnership requirements and best practice.

The Chief Executive is Co-Chair of the One Newport Partnership's Newport Offer and a number of officers represent Newport Live on One Newport partnership groups; e.g. Safer Newport.

The Chief Executive is a Director for Wales of Community Leisure UK, the charity which is the trade organisation for Leisure Trusts in the UK, and chair of the Wales group, which shares and works together to improve services for public benefit, health and wellbeing improvement.

Newport Live represents the City of Newport on a number of National partnership boards and provides the intelligent link to policy with Council services in areas where service delivery has been discharged to Newport Live, examples include National Advisory Board for 60+ physical activity and the National Exercise Referral Scheme.

National relationships are maintained and managed with Sport Wales, Arts Council of Wales, Welsh Sports Association, Public Health Wales, UK Active, Community Leisure UK, Creu Cymru and a large number of national governing bodies of sport.

Regionally, Newport Live represents the city as a member of the Active Gwent partnership, working with other Leisure Trusts and Local Authorities to deliver on regional priorities and sharing best practice, reporting to Sport Wales on performance and partnership outcomes.

Newport Live delivers services and contributes positively across a number of key Newport City Council strategies including Newport's Wellbeing Plan, Participation Strategy, Organisational Climate Change Plan, Corporate Plan, Welsh Language Strategy and Strategic Equality Plan. Our work is embedded into a number of service plans including Regeneration and Economic Development, Education, Social Services, Prevention and Inclusion, Infrastructure, and delivering projects and operational services for targeted groups, communities and residents.

## **2.7 Risk Management**

The Non-Executive Directors manage risk with Newport Live's Executive Team via review at regular Board and associated Board Sub-group meetings. Principal risks and uncertainties are identified and reviewed to ensure that timely action and procedures are taken to mitigate the risks which are identified. All risks are included in the Newport Live Corporate Risk Register.

## **3.0 Performance**

### **3.1 Performance Management**

The performance of the Newport Live partnership is monitored at a number of levels using various monitoring tools. This includes bimonthly reports to the Board, which contains two Newport City Council Cabinet Members, an annual audit and external

partner audits. There are also a number of layers from strategic monitoring to day-to-day monitoring, via:

### **Monthly Review**

- Newport Live board / subgroups
- Partnership Board meetings
- Reporting to NCC Service Managers

### **Quarterly Review**

- Reporting performance to Head of Regeneration and Economic Development
- Finance Budget Monitoring
- External partner Monitoring

## **3.2 Service and product specific**

At a service level there are a significant number of weekly service and product level developmental meetings, this includes Swimming, Health & Fitness, Cycling, Tennis, and Theatre, Arts & Culture which include reviews, and management of service delivery and performance, including a focus on continuous improvements.

### **The Services delivered by Newport Live include:**

- Facility management and operation
- Sport, Physical Activity & Wellbeing programmes
- Theatre, Arts & Culture Activities
- Free Swimming for 60+, Under 17's, serving Military Personnel and Veterans
- Theatre performances, including the annual Riverfront Pantomime
- Live music, Concerts & Productions
- Art Gallery & Exhibitions
- Community Sport & Arts Development Programmes
- Education Sport & Arts Development Programmes
- School Sport programmes
- Indoor, Outdoor and major sporting events
- Televised events and productions
- Disability and Inclusion programmes
- Ethnically Diverse Community Engagement programmes
- Early Years physical literacy training to nurseries, Flying Start settings, & schools
- Community Sports Development and Club Development Programmes
- Alternative Statutory Education services
- National Exercise Referral Scheme
- Positive Futures youth engagement and inclusion programmes
- One to One and Early Intervention Group Support linked to schools, multi-agency meetings, and SPACE wellbeing panel.
- Volunteer development and training programmes
- Education and learning programmes, including vocational qualifications.
- Café, bar, and food services

- Health and wellbeing activities
- Corporate parent and, carer, young carer, and respite programmes
- School holiday programmes
- Active Travel – Burns Commission Behaviour Change programme
- Event planning, delivery, and co-ordination
- Civil contingency services - emergency scenarios

### **3.3 Newport Live Workforce**

In summary:

- Newport Live provides employment to over 450 colleagues across 720 full-time, part time contracted and casual posts.
- Newport Live pay all colleagues at least the Living Wage Foundation wage of £10.90 per hour.
- Newport Live has budgeted to spend £5.8 million on salaries during 2023/2024, this has risen £1.9 million from £3.9 million in 2015/2016.
- Newport Live supports the continuing professional development of its staff by delivering internal and external training sessions throughout the year.

There have been recruitment challenges in several areas of the business including, but not limited to Recreation Assistants, Swimming Teachers, Food & Beverage Assistants, Riverfront Theatre Café & Bar Manager. Covid 19 had a major impact on these sectors and roles. We saw many colleagues leave Newport Live citing better rates of pay, terms and conditions and also a number of students returning to and concentrating on their studies. Recruitment is more stable now and Newport Live continues to maintain excellent terms and conditions aligned to those of Newport City Council, including being a Real Living Wage employer and continuing to provide access for colleagues to the Local Government Pension Scheme.

Volunteer Activities:

- Newport Live provides local volunteering opportunities and training courses for people of all ages, connecting schools, colleges, local people, and Council Services such as the Newport Youth Academy, to the volunteering pathway. Gaining vital experience alongside our development professionals at events, in communities or at our facilities, supports development and progression towards employment. We have trained primary school peer mentors, secondary school ambassadors, young adults from ethnically diverse communities, and retired steelworkers in recent months.



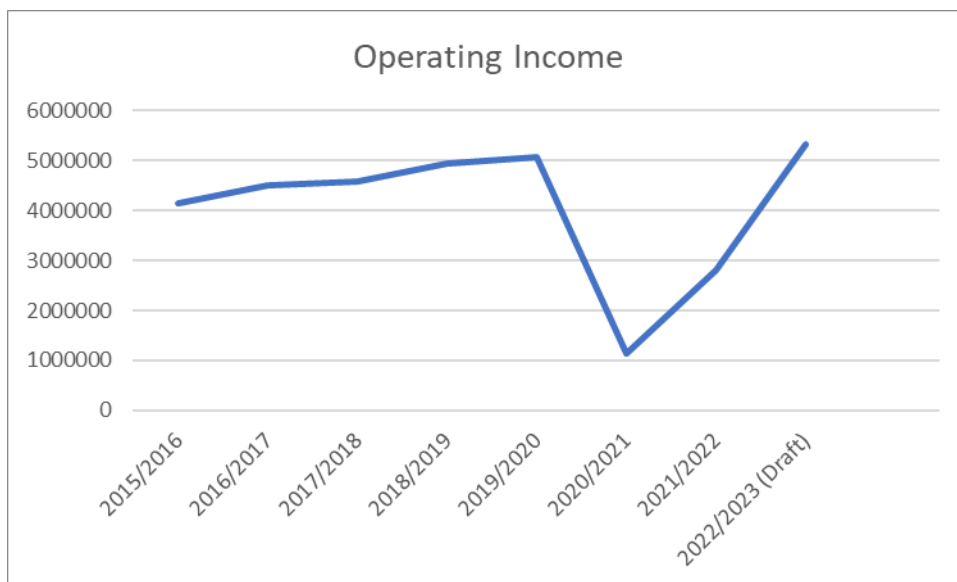
- Newport Live has developed and continues to provide a Young Ambassador Programme in schools across the city, these programmes offer young people the opportunity to complete key training opportunities which also counts towards their Welsh Baccalaureate Qualification.

### 3.4 Financial Performance

Newport Live was established in 2015 and started with no financial reserves. The management fee received from Newport City Council was paid in advance and grant payments received in accordance with payment schedules.

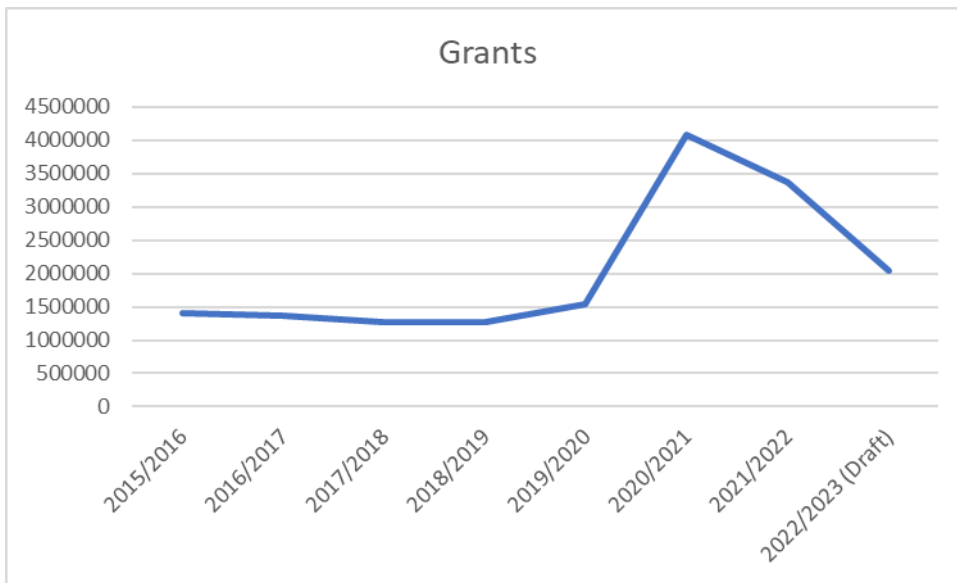
The graphs and commentary that follows, provides the Performance Scrutiny Committee with an analysis of income and surplus levels since incorporation, split between Operational income, Grant income and Management fees.

#### Operating income



The significant fluctuations in operating income for the 2020/2021 and 2021/2022 years relate to the Covid-19 pandemic where the sport, leisure arts and cultural sector were severely hit by closure and then subsequent restrictions on activities and capacities when allowed to take place, especially within indoor settings. While the graph above would suggest that operating income is back to pre-Covid levels, this has been managed through both volume and price increases – the latter being a very difficult decision for the Newport Live Board. The need to ensure equity of access with affordability is a priority for the Board and they are fully aware of the current cost of living crisis and the impact this is having on disposable income.

## Grant income



The previous table which reflected the trend in operating income is somewhat mirrored for grant income, albeit in the opposite direction, as shown above. This is due to Newport Live being able to access the Coronavirus Job Retention Scheme (CJRS) among other sources of funding during the pandemic.

The trend on grant income is one that demonstrates the decline in some grant areas where programmes have come to an end, such as Families First and Welsh Government's Healthy and Active Fund. Newport Live are continually looking for opportunities to maximise income from grant funding .

## Management Fee



In 2022/23 the annual management fee paid to Newport Live was £2,170,700. As part of the original Funding and Management Agreement, this annual fee is expected to

reduce and for financial year 2023/24, the management fee reduced by £217k. With the rising costs of operating including the rise in Real Living Wage and Employer Pension Contribution levels, this has been a challenge for the Trust but we are looking at ways to increase income from service users and grant funding.

### 3.5 Reserves policy

The Board established that a reasonable level of unrestricted non-designated reserves is required between £1,200,000 and £1,400,000 to absorb short-term setbacks such as loss or delays in funding and unforeseen expenditure requirements, to finance working capital needs, such as delays in receipts, and to fund the anytime delays between developing projects, obtaining approval and funds being received, to cover the capital and revenue costs of developing new and existing services. Two other reasons are to allow for planning investments or similar new investments and for cyclical maintenance expenditure for which Newport Live has an obligation under property leases and the property maintenance matrix agreement with Newport City Council.

#### Reserve levels

Date	General £000	Restricted £000
2015/2016	317	72
2016/2017	495	100
2017/2018	685	254
2018/2019	685	465
2019/2020	685	565
2020/2021	787	774
2021/2022	1,056	1,216

The reserves now held by Newport Live not only provide a level of comfort that a short term cashflow problem can be overcome, but it also provides a base of small-scale capital investment as it has done since its incorporation, described in the asset investment area later in this report.

### 3.6 Gain Share

The funding and management agreement includes for a 50% gain share with Newport City Council and as such reinvestment back into Newport City Council services. After the initial 5-year period of operation of Newport Live, a gain share became claimable which equates to 50% of any unrestricted surplus made, this was deferred to allow Newport Live to generate reserves in line with Charity Commission best practice guidance. To date this has equated to payments back to Newport City Council of £160k. Any financial surplus generated through Newport Live operations are reinvested into services delivered by Newport Live and held in reserves.

Throughout the period 2015/16 to 2022/2023, external auditors have confirmed that, in their opinion, Newport Live operates as a going concern. Their opinion is based both on historic results and forward budgets / forecasts but, more importantly, the view

of the Trustees who confirm this stance as appropriate. It is the prudent stewardship that is provided which gives assurance and confidence that Newport Live remains a viable business and is able to deliver much needed wellbeing, physical activity, sport, leisure, art, cultural, diversionary, education and community engaging services, outputting significant social value for the city.

### 3.7 Partnerships

To deliver the scale and span of work that we deliver, Newport Live work in partnership with a very large number of national, regional and local organisations to enable the delivery of programmes, project services for the benefit of local residents. Many of the partnerships leverage grant and aid investment into the city together with in-kind value, training, equipment and wider partnership opportunities for service delivery, growth and quality assurance and good practice.

## Some of our Partnerships



## 4.0 What has been achieved by Newport Live

The funding and management agreement requires that Newport Live maintains performance and participation data in accordance with National Strategic Indicators. This was a unified approach to reporting, managed through the Welsh Local Government Association for sport, leisure, and physical activity services. This national approach to reporting was terminated in March 2022 with a new model being developed to demonstrate the social value of sport, physical activity, arts and culture on the wellbeing of local residents. This has not been forthcoming and Newport City Council and Newport Live are now developing a suite of new key performance indicators. For the purposes of this report, national strategic indicator data has been provided to demonstrate performance in the following areas:

### 4.1 Sport & Leisure

National Strategic Indicators included a prescribed format for the collection of usage information, agreed per activity, these are listed below, segmenting participation in physical activity, ticketed spectators attending events and non-physical activity use.

### 4.2 Summary of Performance in Sport and Leisure

Year	Physical Activity participation	Spectators at Events	Non Physical Activity use of facilities	Total
2015-16	1,384,381	145,579	101,442	1,631,402
2016-17	1,272,733	172,349	139,137	1,584,219
2017-18	1,250,822	266,895	147,892	1,665,609
2018-19	1,345,419	265,099	124,734	1,735,252
2019-20	1,218,010	168,698	171,053	1,557,761
2020-21*	206,417	1,920	104,246	312,583
2021-22*	655,798	13,393	342,730	1,011,921
2022-23	733,001	68,744	140,508	942,253

\*This data is reflective of the changes in participation levels, enforced closures and utilisation and occupation limitations due to the Coronavirus legislative restrictions in Wales. Also note the pool at Newport Centre did not reopen in 2020-2021 when the legislation allowed for physical activity to return because of issues with the fabric of the building and a revised reporting system, software and process 22-23 and return of activity and events post Covid-19 restrictions.

With the exception of swimming, which is due to the closure of Newport Centre, participation is returning to, and in some areas exceeding, pre Covid participation levels.

The leisure management solution moved to a cloud-hosted environment in mid-2022 and this has caused issues with reporting of participation data. However, new reports are being developed and refined with the software provider to allow accurate reporting of participation and financial performance, which is reconciled to the financial management system for accounting purposes.

### 4.3 The Riverfront Theatre & Art Development performance

Year	Ticket Sales & Participation Data
2015-16	103,514
2016-17	98,323
2017-18	108,356
2018-19	134,711
2019-20	127,090
2020-21	2,713 (Covid 19)
2021-22	28,864 (Covid 19)
2022-23	138,557

Participation includes ticket sales, workshop attendances, gallery and community and education engagement. The changes in tickets sales and participation levels relate to changes in programming and Covid 19 enforced closures. The pandemic significantly limited capacities for a sustained period as theatres were the last sector in Wales to be allowed to reopen to the public under the Coronavirus legislation. The impact of the pandemic meant that there were limited productions touring the UK and Newport Live took the difficult decision not to produce a pantomime based on financial risk and unknown Coronavirus status through early 2021 when decisions need to be taken.

2022-2023 has seen significant growth in programming of opportunities for family participation, cinema, tribute acts as well as the return of the pantomime. All of this has driven participation and attendance towards record levels of engagement, attendance, and participation in the arts.

### 4.4 Newport Centre

The Newport Centre swimming pool did not reopen in 2020-2021 after the first round of Covid 19 closures, due to the structural surveys and investigation works which were undertaken within the building. In August 2021 the closure of the swimming pool was made permanent following the confirmation of the major structural works required. The Newport Centre continued to operate as a dry side leisure facility, including operating as a vaccination centre, until 26 March 2023 when it closed to the public prior to demolition commencing on the 17 April 2023.

Newport Live surrendered its 25-year lease on Newport Centre to support the development of a new and modern Leisure and Well-being Centre on the opposite side of Usk Way. The Council have entered Head of Terms for the leasing of the new leisure facility to Newport Live once built, to run coterminous with existing Newport Live leases on other assets which form part of the agreement with Newport Live.

#### **4.5 New Leisure Facility**

Newport Live continues to work closely with Newport City Council, on the design and delivery of the new leisure facility. Several workshops have taken place to shape the design of the facilities. Newport Live has provided feedback, insight and intelligence for incorporation into the design concepts which will feed through to functionality, programming capability, business use, customer journey, integration of technology, carbon and energy reduction, inclusivity, and commercial sustainability in the original business plan.

In order to reduce the impact on Newport Live members arising from the closure of the Newport Centre and the completion of the new leisure facility, Newport Live worked in partnership with Newport City Council and identified a facility within the Cambrian Centre in the Station Quarter of the City which was suitable for use as a gym. A major refurbishment of the facility was undertaken to create a 12,000 sq ft gym which opened to the public in April 2023. Indoor sports hall activities and other dry side non gym based activities have been displaced and where possible relocated to other Newport Live facilities including Newport International Sports Village, Active Living Centre and The Riverfront Theatre and Arts Centre. The lease on the interim facility, 'Station' is initially for a period of 3 years with the opportunity to extend beyond this period should the business opportunity be sustainable.

## 5.0 Strategy & Budget

### 5.1 Strategy

The principles of Newport Live's 2017-2020 strategy were originally extended in the first and second years of the Coronavirus pandemic. These continued to be used during 2021-2022 whilst the future for the sport, leisure and cultural sector remained vulnerable within Wales. The business and charitable operations were based on:

- Developing Participation and Sales
- Customer Service and Motivation
- Developing Partnerships
- Organisational Development
- Financial Sustainability
- Asset and Product Management

### 5.2 Budget 2023-2024

A high-level summary of the approved budget for 2023-2024 is included below.

<b>NEWPORT LIVE</b>			
<b>INCOME AND EXPENDITURE ACCOUNT</b>			
<b>DEPARTMENT: TOTAL NEWPORT LIVE</b>			
	<b>Budget to Budget</b>		
	<b>2023-2024</b>	<b>2022-2023</b>	<b>Variance</b>
Sport & Leisure	£3,413,629	£3,132,440	£281,189
Theatre & Events	£1,679,002	£1,500,274	£178,728
Newport City Council	£2,752,541	£3,099,038	(£346,497)
Other Income	£482,145	£545,656	(£63,511)
External Grants	£96,483	£159,406	(£62,923)
Internal	£0	£0	£0
<b>Sales</b>	<b>£8,423,800</b>	<b>£8,436,814</b>	<b>(£13,014)</b>
Salaries & Wages	£5,817,410	£5,928,456	£111,046
Premises and Equipment	£457,481	£543,052	£85,571
Operational Costs	£1,374,989	£1,312,300	(£62,688)
Administration	£544,889	£469,099	(£75,790)
Advertising & Marketing	£105,570	£134,217	£28,647
Governance Costs	£9,000	£8,000	(£1,000)
Depreciation	£66,905	£76,281	£9,376
<b>Overheads</b>	<b>£8,376,244</b>	<b>£8,471,405</b>	<b>£95,161</b>
<b>Net Surplus/(Deficit)</b>	<b>£47,556</b>	<b>(£34,591)</b>	<b>£82,147</b>



### **5.3 Investment policy and objectives**

To sustain and enhance the assets owned by and leased to Newport Live, the charity has invested capital funding into our infrastructure to deliver efficiencies and improvements.

### **5.4 Asset Maintenance and Capital Investment**

The Newport Live lease with Newport City Council is on a non-repairing basis and the Trust take a proactive approach with Newport City Council to prioritise and deliver Corporate Asset Management investment into our assets. The Performance Scrutiny Committee will note many works were carried out during the second round of the Covid-19 enforced closures in order to maximise the availability of capital grant aid and also to minimise disruption to service users.

### **5.5 Carbon Reduction and Sustainability**

Carbon and energy reduction planning with Newport City Council's Climate Change Team as part of the commitment to carbon zero 2030 targets are an important priority. The Riverfront Theatre and the Regional Swimming Pool & Newport Tennis Centre were identified as being two of the highest energy consuming buildings within the ownership of the Council. Plans were developed to maximise carbon savings, meet organisational carbon reduction targets, reduce annual expenditure on energy bills, including readiness for future energy price rises, improving building environmental comfort for customers, addressing maintenance and equipment backlog, which included the replacement of failing plant and machinery as a result the work highlighted below have been undertaken.

Carbon and energy reduction works undertaken through the Newport City Council and Newport Live partnership include the following developments:

#### **Geraint Thomas National Velodrome of Wales**

- April 2020: Rooftop Solar Panel Installation
- March 2021: Inner Arena & Track lighting replacement and upgrade to LED fittings
- April 2021: 3G Artificial Pitch LED Lighting Upgrade

#### **Regional Swimming Pool & Newport Tennis Centre**

- June 2021: LED Pool lighting upgrade
- September 2021: Solar Panel Installation
- January 2023: Air Source Heat Pumps installation
- March 2023: Air Source Heat Pumps installation
- March 2023: Air Handling motor upgrade
- Ongoing: Full building LED lighting upgrade

#### **Riverfront Theatre and Arts Centre**

- May 2023: Air handling motor upgrade

- Ongoing: LED lighting upgrade

Additional areas of Newport Live estate are being considered for additional Solar Panel installation, including the Regional Swimming Pool and Newport Tennis Centre, Riverfront Theatre and Arts Centre. Further improvements, including the installation of electric vehicle charging units, is also being considered and when sources of funding become available.

## 5.6 Capital Investment

Additional capital investment opportunities have also been secured by Newport Live, including:

### Newport International Sports Village

Year	Item	Value
2016	Pump Track installation	£10k
2016	Geraint Thomas Velodrome Indoor Group Cycling (Spin) Studio upgrade	£65k
2019	Geraint Thomas Velodrome arena floor replacement via Sport Wales Grant	£65k
2020	Regional Swimming Pool & Tennis Centre Gym	£120k
2020	Newport Stadium Athletics Track refurbishment via Welsh Athletics Grant	£101k
2020	Newport Stadium Internal Throwing cage replacement via Welsh Athletics Grant	£30k
2020	Newport Stadium External Throwing Cage installation via Welsh Athletics Grant	£23k
2022	Geraint Thomas Velodrome Dance Studio extension and upgrade	£87k
<b>Total</b>		<b>£501k</b>

### Riverfront Theatre and Arts Centre

Year	Item	Value
2017	Sound Desk & Sound System Update	£44k
2021	Box Office and Café Upgrade	£50k
<b>Total</b>		<b>£94k</b>

### Station

Year	Item	Value
2023	Station gym equipment	£111k

## **Future works agreed to be undertaken in 2023**

- Newport Stadium Pole Vault bed and hurdles replacement via Sport Wales grant.
- Active Living Centre pool hoist via Sport Wales grant.
- Newport Tennis Court resurfacing and back drop replacement via Sport Wales grant.

### **5.7 Other benefits of the Newport Live partnership include:**

- Newport Live remains an efficient, cost-effective and agile model for the delivery of sport, leisure and cultural services on behalf of Newport City Council.
- Newport Live leased the Newport YMCA (renamed the Connect Centre) and has subleased the building to the Council in support of a temporary home for St Andrew's School.
- Newport Live delivers major events for the city at the Riverfront Theatre and Newport International Sports Village, which includes Track Cycling, Swimming, Tennis, Athletics, Football and Rugby. We also support for other exhibitions and major events located in and around the city.
- In 2023 we have positively responded to the opportunity to partner with Education and Preventions service areas to deliver, improve and grow the Aspire Programme, previously delivered by the Youth Service. Newport Live will begin this contract in September 2023, working with Education to support 36 pupils who will develop, learn, and achieve outside of their usual mainstream environment. There is opportunity to widen this support to other schools in the future.
- We are seeking to grow cultural and artistic services with the support of Arts Council of Wales Arts Portfolio Wales Investment Review, an application for increased funding has been submitted with the growth targeted at community engagement to develop further engagement and participation further.
- We will continue to engage with and submit applications to trusts and foundations who support charities, together with national organisations to improve services and assets within the City, via these funding partners.
- Undertaking new external contracts generating revenue which is subsequently shared with the Council through the gain share agreement.
- Innovating and developing proactive programmes with local communities with support for local clubs, groups, charities, arts, civic projects, and community initiatives, whilst being advocates of Newport being a great place to live, learn and participating in leisure, cultural and wellbeing activities.

## **6.0 Core Programmes**

Newport Live's programmes span many business areas, a summary of the core programme is below:

### **Health, Fitness & Wellbeing**

Newport Live continues to develop its health, fitness and wellbeing programmes through its membership offer alongside welcoming all residents to access services and facilities as pay and play customers. The focus remains on growth in participation and on retention of existing members, striving to improve the mental and physical health and wellbeing of everyone across the city.

The Newport Live offer includes a comprehensive class timetable, readily available free personal support, interactive and important health checks and programming sessions accessible across all facilities. These make access to services affordable and provide significant value to customers when compared with the commercial sector where profit remains the purpose of operation and not wellbeing and health improvement outcomes.

The closure of Newport Centre has been used as an opportunity to further enhance the wellbeing of residents at our newly opened 12,000 sq ft Station facility in the city centre. The purchase and installation of additional cardiovascular, functional gym equipment further increases the experiences as well as capacity. These were significant investments that will meet member demand and create a wider but more rounded training experience and providing a modern and more financially sustainable model for health and wellbeing.

Innovative collaboration continues within the service, providing the benefits of physical activity within the health setting through partnerships such as those with National Exercise Referral Scheme and Aneurin Bevan University Health Board's Muscular Skeletal Physiotherapy Team. We are supporting a health board in the de-medicalisation of services by hosting clinics within the facilities allowing patients access to services in high-quality facilities, enabling them to receive care and be signposted to preventative or supportive products to assist with long-term mobility. This work is underpinned by Newport Live collaborating with UK Active and Good Boost, of which we are the only Welsh leisure pilot partner as part of the UK Research and Innovation funding application. The programme overall has proved incredibly popular, especially the pool-based classes with customers. The approach taken and network in which the programme is being marketed and promoted demonstrates the One Newport way of working with public service partners efficiently and effectively.

### **6.1 Swimming**

The closure of the Newport Centre pool has provided a huge challenge to accommodate the demand from customers for aquatic activities. Closing the pool has vastly reduced participation opportunities in learn to swim programmes, aqua classes

and recreational swimming for families, young people, older people, and the resident population. Activities are delivered at the Active Living Centre and Newport International Sports Village's two pools, being the main 25-metre pool and smaller teaching pool.

Fast forwarding after closure and the Covid 19 pandemic, in March 2022 Newport Live was teaching 1,817 children to swim each week. At March 2023, we were teaching 2,292 children each week. This growth has now plateaued as we are restricted with very limited pool space and swimming instructor availability. Additional talent identification and training is taking place in June 2023 to mitigate the challenge with instructors. We will continue to innovate on the use of space to enable people to enjoy the benefits swimming offers.

A range of aqua-based classes have been established at the Regional Swimming Pool. These have somewhat mitigated the overall reductions but access to the facility remains a challenge for residents who rely upon public transport. While the classes are beginning to gain popularity, a lack of shallow access to pool and colder temperature of water is a barrier to some participants with mobility issues. We will continue to work with our customers and partners to encourage participation and seek solutions.

Recreationally, we have been able to re-establish much of our aquatics offer with a range of weekly and holiday-based sessions available alongside regular public swimming and free swim sessions catering for all. Newport Live continues to deliver Welsh Government Free Swimming Initiatives for people aged 60 plus, 16 and under, and Armed Forces personnel including Veterans.

A focussed piece of work within the aquatics sector has seen a collaboration with a community organisation to provide swimming for women only, from a predominantly Muslim faith. Work continues to further welcome people to attend public sessions hosted at times with female-only lifeguards. Integration into the adult lesson programme will develop in time and will be supported by partners including the Black Swimming Association.

Through our partnership approach, the City of Newport Swimming & Water Polo Club continues to flourish under the vision and guidance of a new Head Coach recruited by Newport Live. The return of structured competition and a redesigned performance programme is yielding the retention and development of swimmers within the sport. Refinement within the top tiers of the programme ensures that the performance programme is balanced with focus being placed on ensuring the learn to swim pathway is producing high-quality swimmers who can continue onto competitive swimming opportunities.

## **6.2 Cycling**

Newport Live's Cycling Programme includes the management and operation of the Geraint Thomas National Velodrome of Wales, the national facility in Wales. Structured

programmes are offered within the track centre as well as inner arena. We also reach further across the city through programmes at our other centres as well as within communities across the city. In 2020 we also launched Newport Wheels for All, with Momentwm launched in April 2023.

Following a highly successful HSBC British National Track Championships from 27 – 30 January 2022, Newport Live were approached to host the competition for a second year. March 2023 saw the return of the British National Track Championships, which proved to be another successful event with Newport Live receiving positive feedback with regards to hosting national level track events, with positive economic benefit to the city. The National Youth & Junior Track Championships will also be hosted at the Geraint Thomas Velodrome for the third consecutive year in July 2023.

The track cycling programme continues to grow as people return to the sport in addition to refining the pathway to getting on to track and progressing through the stages. Newport Live has reduced its age for children attending track sessions to 9 years which improved the junior offer through learn to ride and cycle skills sessions delivered during weekends and holidays. The programme has developed a seasonal approach to account for the summertime in which road riding takes prominence. Development of a cycle skills programme in collaboration with Welsh Cycling will see the introduction of skills development sessions for all ages later in 2023.

2022-2023 saw the return of track league, providing a competitive opportunity for local and national riders. Both sprint and endurance cyclists were catered for with riders attending from Derby, London and the southwest of England.

Newport Wheels for All continues to operate a weekly programme from Tredegar Park. The inclusive cycling project in partnership with Newport City Council provides residents with a variety of additional needs the opportunity to access a fleet of adapted cycles. The initiative which is free of charge to residents provides a vital physical activity provision for its users in addition to supporting the PE lessons of Maes Ebbw Special School and Ysgol Bryn Derw (ASD Special School). Usage and retention of users clearly demonstrates the need for the provision and highlights that cycling within a supportive and accessible environment is conducive to independence, physical activity, and wider wellbeing.

### **6.3 Behaviour Change**

Newport Live is working in partnership with Newport City Council and Transport for Wales, Burns Delivery Team. Newport Live is leading the partnership to implement and evaluate a city-wide behaviour change programme with the aim of increasing the number of Newport residents walking or cycling for either commuting or recreational purposes.

The initiative will underpin the cultural shift towards infrastructure redevelopment within the city, the introduction of the city's hire bike scheme, and the move towards reducing traffic within the city centre and improving air quality.



The 'Momentwm' initiative will work towards supporting the aims of the Burns Commission by encouraging residents to make more sustainable travel choices or to become more active in their method of travel. The 3-year initiative will see engagement across the city with businesses, communities, and self-referring residents, whereby individuals or groups can access learn to ride, and learn to maintain workshops, or participate in facilitated group walks and rides.

There are some ambitious objectives with proposed engagement of around 3% of the Newport population per year, the development of 8 community walking and cycling hubs, and the engagement of over 100 businesses over the duration of the initiative. As well as engagement targets there are KPIs relating to sustainability with training courses available to community leaders to ensure local level engagement remains. These elements will greatly increase social engagement for residents, providing local and accessible opportunities to engage in physical activity that promotes social and mental well-being.

Newport Live has also invested in the infrastructure available within the city. The move to Station has allowed for the installation of a secure cycle storage facility, conveniently located opposite the train station and the new footbridge. The facility will serve both Newport Live customers and members of the public, providing a cost-effective secure storage solution along a designated active travel route. An interim hire bike scheme will also be operated from the facility for people looking to access a bicycle on a short basis for their commuting needs, providing access to traditional and e-bikes.

## **6.4 Tennis**

Newport Tennis Centre continues to grow and develop participation in the sport, engaging with almost 300 Juniors and 46 adults on a weekly coaching programme, plus casual and member use of the courts.

We have recently hosted a series of regional competitions for wheelchair, visually impaired and learning disability events and the LTA Fast Four competitions. The success of this has resulted in Newport Tennis Centre being awarded annual LTA calendar events alongside British Tour and regional Tennis Wales events.

The Tennis Team were recognised for their work by Tennis Wales by winning the Communities and Parks Award and Disability Award in 2023. More recently the team have been the recipient of the Competition the Year for the regional disability's series and shortlisted by the LTA for the UK National Awards in July 2023.

The progress made with the tennis programme has seen significant development within the team itself with the creation of a participation and performance strand to the programme. This allows for young people to access club and county competitions ensuring that the Newport Tennis Centre has full sporting pathway in place. Newport Live will also partner with Newport City Council to provide a structured Tennis coaching programme at the redeveloped Tredegar Park Tennis Courts, this will greatly enhance the offering for residents but also promote increased court usage.

The future focus will be on the redevelopment of the current infrastructure and facility, this has happened initially following redevelopment of the viewing area and programme rebrand. A Sport Wales capital grant has been secured with an investment of around £52,000 supporting the resurfacing of the 4 indoor courts, and replacement of the court backdrops and netting, creating a significantly improved playing and spectator environment at the Tennis Centre.

## **6.5 Theatre, Arts and Culture**

The Riverfront Theatre and Arts Centre is the only professional theatre in the city and provides an opportunity for people across the city to engage with our programmes, both at the Riverfront and across the city in the community settings.

While the Riverfront remained closed for almost 15 months due to the Covid 19 pandemic, which also resulted in the cancellation of the Big Splash and Pantomime for 2020 and 2021, our audiences have returned in high numbers. The 2022 performance of Robin Hood saw 68 performances being welcomed by audiences totalling almost 26,000 people. This included school and community performances as well as public shows. Beauty and the Beast has been announced for the 2023 Pantomime, with work well underway.

The Big Splash Festival, curated by the team at Newport Live, is now in its 11<sup>th</sup> year and is the largest outdoor street theatre festival in Wales. Funding is secured from the Arts Council of Wales as well as through corporate sponsorship and kicks off the School Summer Holidays in the city with a wonderful weekend of performance and arts. The Big Splash remains free to those who attend and welcomes more than 20,000 people into the city centre across the weekend. It is important to note the economic benefits to the city through tourism and spend across the Big Splash weekend.

Our professional performances span Arts and Drama, music ranging from Tribute Acts to Opera and Orchestral performances, dance including a successful partnership with Ballet Cymru and other dance genres including Contemporary Dance. Comedy is a popular genre as is new and emerging theatre through our Cultivate programme.

The Riverfront has a broad community arts engagement programme both across the communities of Newport as well as within Education settings. Several important events are included in the annual programme, which includes International Women's Day and the Windrush Film Festival, the only other location for this festival outside of London. Pride in the Port is an important partner event in the Riverfront calendar, so too is the weekly Crafty Saturday which offer free arts and crafts at the Riverfront for families every Saturday.

Recent events in 2023 have worked to engage with underrepresented groups across the city with a Gypsy Roma Traveller group meeting weekly, which has also resulted in the development and hosting of a Conference which was a celebration of Gypsy Roma Traveller Culture, and how our interventions support this community.



The Arts Advisory Panel is now established, and further support the arts community and business networks with the Riverfront, influencing Arts Strategies and widening engagement.

The Riverfront works extremely closely with a range of partners and engaged arts organisations both across the city, as well as Wales and UK wide, this includes:

- G-Expressions
- Urban Circle
- The Place
- Tin Shed Theatre
- Newport Youth Council
- Connor Allen – Children’s Laureate Wales
- Theatre Iolo
- Newport Can
- Le Pub
- Gwent Levels
- Newport’s Gypsy Roma Traveller Community
- The Westgate
- Ballet Cymru
- Operasonic
- Creu Cymru
- Arts & Business Cymru
- National Dance Company Wales
- National Youth Arts Wales
- Symphonia Cymru

## **6.6 Positive Futures**

Positive Futures continues to be delivered in areas of higher deprivation throughout Newport and wider Gwent. The Office of the Police and Crime Commissioner and Sport Wales are the principal funders of the programme, with partner agencies including Youth Justice Board and Youth Service workers with sessions delivered in Shaftesbury, Somerton, Bettws, Ringland, Alway, Duffryn, Pillgwenlly, Maesglas and Victoria. In addition to open access opportunities, Positive Futures focused on providing targeted support to identified groups of young people who are vulnerable to Child Criminal Exploitation and are at risk of involvement in anti-social behaviour, delivered in areas including Ringland, Bettws, Tredegar Park, Victoria and Pillgwenlly. Referrals for engagement to the programme are received via the Police, Social Services, Youth Justice Service and Schools.

## 6.7 Community Sports Development

Newport Live delivers multiple community-focused wellbeing, sport and physical activity programmes which include: -

- Support to Private Nursery settings and Primary Schools via Newport Live's physical literacy and active tots programme with foundation phase children.
- Delivery in Primary Schools with sports coaching and wellbeing activities, including Daily Mile Destinations, Move and Motivate, Playmakers Training, and Get Active Monthly Challenges.
- Secondary Schools programmes including the Young Ambassadors volunteer development programme.
- Delivery of 'holiday hunger' interventions ahead of the Summer Holidays providing a mixture of sport and physical activity engagement opportunities to specific communities with a variety of partners in education, Families First, Flying Start, local clubs and community associations, and health partners to include food provision.
- Community club and sport development programmes to support community sports clubs, volunteer development and club infrastructure and partnership.

## 6.8 Marketing and Communications

We have a range of campaigns to support Newport Live to drive awareness, engagement, and participation with our wide range of programmes, activities, events and new venues across our core service areas. We use a range of communication channels and PR to reach our current and potential customers and ensure that we utilise the most cost-effective channels to support both our brand and marketing strategy.

The website, our main channel, received 339,000 visitors during April 2022 to March 2023, an increase of 17% compared to the previous year. Of these visitors 15% were new, which we believe is reflective of the move of population into and across the city.

Our Newport Live App continues to drive engagement with 34,772 live users to date. We had a 4% increase of downloads during April 2022 to March 2023 compared to the previous year. We are currently working to relaunch the App with a fresh look and enhanced user experience in September 2023.

We continue to increase our followers on our social channels which include Facebook, Twitter, Instagram, YouTube, and LinkedIn. Our social media platforms have helped drive 30% of visits to our website. This year we aim to further develop our engagement.

During 2023-24 we aim to increase our fundraising and sponsorship across our core service areas as we develop a strategy to help raise awareness of opportunities with existing and new partners.

## 7.0 The Future

### 7.1 Strategic and Operational objectives for 2023–2024 include:

1. To partner with Newport City Council to develop requirements, specifications, and plans for the new leisure facility to replace the Newport Centre, developing associated indicative business plans.
2. To create a new 5-year strategy for Newport Live aligned to a new sporting strategy and cultural strategy for the city of Newport.
3. To continue to work with Newport City Council to utilise allocated Corporate Asset Management funding for 2023-2024 and maximise available external match funding to maintain customer experiences, business continuity and quality of the assets.
4. To procure and replace Health and Fitness equipment across the Newport Live estate whilst also creating an enhanced digital fitness solution within facilities and community settings to provide a connected experience for customers to support their health, fitness and wellbeing goals and provide Newport Live with greater insight into customer behaviours.
5. Work with Newport City Council to agree the strategy by which the Funding and Management fee for services delivered by Newport Live is structured and aligned with the Newport Centre replacement leisure facility and transition the operation linked to the Station facility and displaced services continue.
6. To review all areas of operational expenditure within the charity and create procurement and efficiency targets for the whole business which contribute to Strategic development priorities as established by the Strategy Subgroup of the Newport Live Board.
7. To support the Newport Live Board Advisory Group for the Arts and Cultural services to provide advice, guidance and strategy to the Newport Live Board and be a partner for Newport City Council in the creation of a new Cultural Strategy.
8. To strengthen and grow our theatre and arts links in formal education and community settings, and to ensure full equality in, and access to, the arts and culture across the diverse communities in Newport.
9. To maximise the digital benefits of our Gigabit broadband network across all Newport Live buildings for the charity and the benefit of customers and stakeholders.

10. To continue to innovate digitally to meet raised consumer expectations, drive innovation, actionable insights and deliver enhanced value and efficiencies through revised processes and systems, services and experiences (online, in-venue and in community settings).
11. Newport Live will continue to engage with Welsh Government Major Events Unit, Newport City Council and other key partner organisations to develop business plans for national and international events of cultural and sporting significance.
12. To develop a commercial, fundraising and sponsorship strategy leading to identifying sponsorship, charitable and grant aid sources of funding to enable Newport Live to create new sport, physical activity, artistic and cultural experiences which are sustainable for the City of Newport.
13. To work with Newport City Council to achieve and exceed Carbon Reduction, energy efficiency & air quality improvement targets for facility and community-based programmes.
14. To introduce behaviour change programmes in the city to encourage greater cycling, walking and active travel strategies.
15. To determine the future strategy for the Connect Centre (Newport YMCA) and associated lease separately held by Newport Live with the Cardiff YMCA.
16. Achieve sustainable growth and generate a financial surplus.

## **7.2 Challenges**

1. A large proportion of customers qualify for concession pricing, the current cost of living crisis and inflation price pressure is a risk to maintaining levels of participation and associated income. Customer engagement is already proving very challenging and retention more difficult based on price together with scarcity of swimming instructors.
2. Navigating the next few years without Newport Centre and with the interim Station facility will prove challenging with the reduction in indoor sports hall provision and the associated impact on pathway development programmes. We will, however, continue to review programme demands and work with local partners to find alternative accommodation.
3. City Centre car parking for group exercise is a challenge for relocated services at The Riverfront Theatre and Arts Centre, as well as a reduction in capacity at Station due to the available Group Exercise spaces. This will also provide a challenge when seeking to retain customers and attract new customers.

4. Loss of business from the Newport Centre and retention of customers, events and utilisation has a significant impact on income generation and achieving 2023-2024 targeted financial performance.
5. The Arts Council of Wales has undertaken an open application process for the renewal of Arts Portfolio Wales funding. This is currently worth £126k per annum to the Newport Live operation and subsidy of Theatre and Arts Development operations. There is a risk that funding could reduce based on a huge volume of additional applications, although there is an opportunity that Newport Live could receive increased funding, as our application has been submitted to reflect annual funding of £230k.
6. Sourcing capital funding for investment and replacement of 3G pitches at NISV with pitch surface replacement required and the redevelopment of Newport High School / Active Living Centre pitch.
7. Management of customer and colleague safety and customer / business retention at Newport International Sports Village due to large number of unauthorised encampments of Travellers. Partnership working to manage the risk and find solutions are being discussed with Newport City Council and Gwent Police.

### **7.3 Opportunities**

1. Integration with wider health services in Aneurin Bevan University Health Board. This will build upon the work being undertaken with Good Boost and ABUHB Physiotherapy Teams. This collaboration is aiming to de-medicalise some NHS services allowing patients to receive the same level of specialist care from their physiotherapist but have access to a range of equipment at Newport Live facilities which can be used to aid their rehabilitation.
2. To significantly increase the number of customers and members using Station, focussing on commercial yet inclusive health and wellbeing and supporting the economic regeneration of the Station Quarter in the city centre.
3. To secure Olympic and Paralympic training camps leading into Paris 2024, securing inspirational spectator experiences for residents and the associated economic benefits for the city.
4. To introduce new and improved digital technologies to support the customer journey and swimming lesson management and movement of children through the lesson programme, as well as an improved and revised joining process through the developed Newport Live app.

5. Introduction of new cloud-based theatre ticketing system which can also ticket events in other Newport Live facilities and provide options for partners including Newport City Council for event ticketing and management.
6. To deliver the Aspire Education programme in partnership with the Council's Education and Preventions services together with Llanwern, Lliswerry and John Frost High Schools.
7. To complete major energy (air source heat pump) and (LED lighting) carbon reduction capital projects at Newport International Sports Village and the Riverfront Theatre.
8. The development of a new key performance indicator dashboard for Newport Live management, Board and client utilisation and contract performance management.
9. To agree with Newport City Council a priority plan for asset investment and replacement based on building condition surveys.
10. Establishment of social value management metrics to demonstrate the value of sport, leisure, events, culture and arts services provided by Newport Live to the city and partner stakeholders and funders.

## **End of Report**



# Scrutiny Report

## Performance Scrutiny Committee – Partnerships

### Part 1

Date: 19<sup>th</sup> July 2023

### Subject **Draft 2023-24 Annual Forward Work Programme**

**Author** Scrutiny Advisor

The following people have been invited to attend for this item:

Invitee:	Role
Neil Barnett	Scrutiny Adviser

## Section A – Committee Guidance and Recommendations

### 1 Recommendations to the Committee

The Committee is asked to:

1. Consider the draft Annual Forward Work Programme (**Appendix 1**) and determine if it wishes to make any amendments to the programme or if further information is required;
2. Agree the start time for the Committee meetings, and approve the proposed schedule of meetings for 2023-24 (**Appendix 2**).

### 2 Context

#### Background

- 2.1 The Centre for Public Scrutiny’s Good Scrutiny Guide recognises the importance of the forward work programme. In order to ‘lead and own the process’, it states that Councillors should have ownership of their Committee’s work programme, and be involved in developing, monitoring and evaluating it. The Good Scrutiny Guide also states that, in order to make an impact, the scrutiny workload should be co-ordinated and integrated into corporate processes, to ensure that it contributes to the delivery of corporate objectives, and that work can be undertaken in a timely and well-planned manner.
- 2.2 Scrutiny Committees have limited time and resources and therefore work plans need to be manageable. It is not possible to include every topic suggested by Members, Heads of Service or the Public – successful Scrutiny is about looking at the right topic in the right way and

Members need to be selective, whilst also being able to demonstrate clear arguments for including or excluding topics.

- 2.3 The Centre for Public Scrutiny (CfPS) guide to work effective work programming 'A Cunning Plan?' makes the following reference to the importance of good work programming:

*'Effective work programming is the bedrock of an effective scrutiny function. Done well it can help lay the foundations for targeted, incisive and timely work on issues of local importance, where scrutiny can add value. Done badly, scrutiny can end up wasting time and resources on issues where the impact of any work done is likely to be minimal.'*

### **3 Information Submitted to the Committee**

- 3.1 The following information is provided to the Committee:

**Appendix 1** – Draft Annual Forward Work Programme 2023-24

**Appendix 2** – Draft Schedule of meetings 2023-24

#### **Draft Annual Work Programme**

- 3.2 The draft work programme is being presented to the Committee for consideration following consultation with Service Areas, and detailed research by the Scrutiny team. It is designed to be a starting point for Members to develop, the work programme for Scrutiny should be Member led.
- 3.3 The attached draft work programme has been drafted using a number of difference sources, including:
- The Committees suggestions;
  - Cabinet Work Programme;
  - Corporate Risk Register;
  - Previous Scrutiny Committee Forward Work Programmes, Agendas and minutes (available online);
  - Policy Framework;
  - Discussions with the Performance Team (Performance Information) and relevant Heads of Service.
- 3.4 Once the Committee is happy with the content of its Annual Work Programme, it will be published to the website to allow members of the public to view. The Committee may wish to consider if it wishes to seek the feedback of any stakeholders on the work programme.
- 3.5 The Committee will then have a standing item on each of its Committee meeting agendas for a Forward Work Programme Update, with a breakdown of which items will be coming to each meeting. It will also clarify what information has been requested for the Committees consideration, what the role of the Committee is for each item and a list of invitees. The Committee will need to approve this information at each meeting.
- 3.6 Under the Committee restructure in May 2017, performance monitoring role should now have a more prominent position within the Scrutiny function, with this Committee focusing its work programme on fulfilling this role within its remit.
- 3.7 The work programme attached has been developed to focus the Committee's limited resources on routinely scrutinising performance to provide a more in-depth monitoring and challenge for clearly defined service areas.



- 3.8 Detailed performance monitoring information will be provided quarterly, comprising of an overview of the performance position within the service area, and for any red / amber measures identified, the background data to give a more detailed picture of the measure in question.
- 3.9 To focus the discussion, the Head of Service will brief the related Cabinet Member(s) to the report prior to the Committee meeting.
- 3.10 Where the Committee identifies the need for more detailed scrutiny in a specific issue / area, the Committee can request more information back to the next committee meeting. It is intended that this approach will allow Members to gain an overall picture of performance in the service area, and allow space on the work programme to undertake 'deep dives' and request more detailed information where they see an area of concern.
- 3.11 As the Committee identified some areas that they would like to be provided with additional information before committing to a 'deep dive' or Policy Review Group. Head of Service briefings have been set up in September in lieu of the meeting. These briefings are for the Committee to receive additional information before committing to undertaking resource heavy additional work.

#### **4. Suggested Areas of Focus**

- 4.1 The draft work programme contains suggested items for the work programme – Member input to the work programme is essential to the success of Scrutiny.
- 4.2 The Corporate Assessment, and the subsequent [follow up assessment](#) provide background information on the importance of good work programming. Specific reference is made to the need to align the Cabinet and Scrutiny work programmes to ensure the value of the Scrutiny Function is maximised.

## Role of the Committee

### The role of the Committee in considering the report is to:

In considering what items should be included in the Committees forward work programme, the Committee should consider how each item fits within the following selection criteria:

#### Criteria for Selecting Scrutiny Topics

PUBLIC INTEREST:	The concerns of local people should influence the issues chosen for scrutiny;
ABILITY TO CHANGE:	Priority should be given to issues that the Committee can realistically influence, and which will result in a Cabinet decision being taken;
PERFORMANCE:	Priority should be given to the areas in which the Council, and other agencies, are not performing well;
EXTENT:	Priority should be given to issues that are relevant to all or large parts of the city;
REPLICATION:	Work programmes must take account of what else is happening in the areas being considered to avoid duplication or wasted effort.

#### Reasons to Reject Scrutiny Topics

- The issue is already being addressed / being examined elsewhere and change is imminent
- The top would be better addressed elsewhere (and will be referred there)
- Scrutiny involvement would have limited / no impact upon outcomes
- The topic may be sub-judice or prejudicial to the Council's interest
- The topic is too broad to make a review realistic
- New legislation or guidance relating to the topic is expected within the next year
- The top area is currently subject to inspection or has recently undergone substantial change

- 4.3 For each item on the agreed work programme, the Committee should consider if they are well defined to ensure the Committee can effectively fulfil its role for each item.

#### Defining Scrutiny Topics

For every item on the work programme / new referral, it should be clear:

- **What is the issue / activity / project under consideration?**
  - *A brief outline of the matter being referred / the question being asked*
- **What is Scrutiny being asked to do?**
  - *e.g. undertake a full review of the subject? Investigate / interrogate different policy options? Be consulted of final proposals before decision making? Monitor outcomes / implementation?*
- **What are the reasons for / expected benefits of involving Scrutiny in this matter?**
- **Is there a specific deadline for this piece of work?**

## Section B – Supporting Information

### 5 Links to Council Policies and Priorities

- 5.1 Having proper work programming procedures in place ensures that the work of Overview and Scrutiny makes a positive impact upon the Council’s delivery of services, contributes to the delivery of corporate objectives, and ensures that work can be undertaken in a timely and well-planned manner. All undertakings of the Committee should impact on the Corporate Plan 2022 – 2027 Commitments and the Well-being Objectives.

Well-being Objective	1 – Economy, Education and Skills	2 – Newport’s Environment and Infrastructure	3 – Preventative and Equitable Community and Social Care	4 – An Inclusive, Fair and Sustainable Council
<b>Aims:</b>	Newport is a thriving and growing city that offers excellent education and aspires to provide opportunities for all.	A city that seeks to protect and enhance our environment whilst reducing our carbon footprint and preparing for a sustainable and digital future.	Newport is a supportive city where communities and care are at the heart of what we do.	Newport City Council is an inclusive organisation that places social value, fairness and sustainability at its core.

### 6 Risks

- 6.1 If proper work programming procedures are not put in place, the organisation and prioritisation of the work programme is put at risk. The work of Overview and Scrutiny could become disjointed from the work of the rest of the Council, which could undermine the positive contribution Overview and Scrutiny makes to service improvement through policy development.
- 6.2 A report is presented to each Committee every month in order to mitigate that risk. The specific risks associated with individual topics on the work programme will need to be addressed as part of the Committee’s investigations.

### 7 Financial Implications

- 7.1 The preparing and monitoring of the work programme is done by existing staff for which budget provision is available. There will be financial consequences for some of the reviews undertaken. These will be commented upon by the Head of Finance as the reports are presented.

### 8 Wellbeing of Future Generation (Wales) Act

- 8.1 The Annual Forward Work Programme does not directly address any aspects of the Wellbeing of Future Generation (Wales) Act. Each topic outlined in the Forward Annual Work Programme should be measured against the Act’s seven Wellbeing Goals and delivered in line with its Sustainable Development Principles;

#### Wellbeing Goals

- A Prosperous Wales
- A Resilient Wales
- A Healthier Wales
- A More Equal Wales

- **A Wales of Cohesive Communities**
  - **A Wales of Vibrant Culture and Welsh Language**
  - **A Globally Responsible Wales**
- Sustainable Development Principles**

- Does the report / proposal demonstrate how as an authority we are working in accordance with the sustainable development principles from the act when planning services?
  - **Long Term**  
*The importance of balancing short-term needs with the need to safeguard the ability to also meet long-term needs*
  - **Prevention**  
*How acting to prevent problems occurring or getting worse may help public bodies meet their objectives*
  - **Integration**  
*Considering how the public body's well-being objectives may impact upon each of the well-being goals, on their other objectives, or on the objectives of other public bodies*
  - **Collaboration**  
*Acting in collaboration with any other person (or different parts of the body itself) that could help the body to meet its well-being objectives*
  - **Involvement**  
*The importance of involving people with an interest in achieving the well-being goals, and ensuring that those people reflect the diversity of the area which the body serves.*

## 9. Background Papers

[Good Scrutiny? Good Question! Wales Audit Office Improvement Study in Local Government.](#)  
 'A Cunning Plan?' Devising a Scrutiny Work Programme' – CfPS Guide  
[Corporate Assessment](#) , [Follow up](#) in 2015 and [Progress](#) Report August 2016  
[Council Report – Scrutiny Committee Structures – May 2017](#)

Report Completed: 19<sup>th</sup> July 2023

**Performance Scrutiny Committee – Partnerships  
– Draft Forward Work Programme 2023-24**

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<b>Wednesday, 7 July 2023 at 5pm</b>		
<b>Topic</b>	<b>Information Required / Committee's Role</b>	<b>Invitees</b>
<b>Newport Live Trust</b>	<p><b>Performance Scrutiny – Effectiveness of Partnership Arrangements</b></p> <p>To provide an overview of the strategy and performance of the Newport Live Trust.</p> <p>Update from the Service area and Newport Live on priorities for the partnership over the coming 12 months.</p> <p>Summary of the background to the item and a report on performance to date.</p>	<p><b>Head of Regeneration and Economic Development;</b></p> <p><b>Managing Director, Newport Live</b></p>
<b>One Newport Draft Local Action Plan</b>	<p>The Committee is asked to receive the Gwent Local Well-being Assessment.</p>	<p><b>Head of People, Policy and Transformation;</b></p> <p><b>Policy and Partnership Manager</b></p>

<b>Wednesday, 4 October 2023 at 5pm</b>		
<b>Topic</b>	<b>Information Required / Committee's Role</b>	<b>Invitees</b>
<b>Shared Resource Services (SRS) Update</b>	<p><b>Performance Scrutiny – Effectiveness of Partnership Arrangements</b></p> <p>The Committee received a performance update in December 2021 and requested an updated Action Plan to monitor progress in 12 months.</p>	<p><b>SRS Chief Officer;</b></p> <p><b>Head of People, Policy and Transformation;</b></p> <p><b>Digital Services Manager;</b></p> <p><b>Digital Information Project Officer.</b></p>
<b>One Newport Wellbeing Plan Final Report</b>	<p><b>Performance Monitoring of the delivery of the Wellbeing Plan by the PSB</b></p> <p>Statutory obligation within the Wellbeing of Future Generations (Wales) Act 2014 for this item to be included on the work programme.</p>	<p><b>One of the Leads for each of the interventions which are:</b></p> <ul style="list-style-type: none"> <li>- <b>The Newport Offer;</b></li> <li>- <b>Strong Resilient Communities;</b></li> <li>- <b>Right Skills;</b></li> <li>- <b>Green and Safe Spaces;</b></li> <li>- <b>Sustainable Travel.</b></li> </ul>

**Performance Scrutiny Committee – Partnerships  
– Draft Forward Work Programme 2023-24**

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<b>Wednesday, 8 November 2022 at 5pm</b>		
<b>Topic</b>	<b>Information Required / Committee's Role</b>	<b>Invitees</b>
<b>Norse Joint Venture Partnership – Strategy and Performance Review</b>	<p><b>Performance Scrutiny – Effectiveness of Partnership Arrangements</b></p> <p>To provide an overview of the strategy and performance of the Norse Joint Venture.</p> <p>Update from the Service area and Newport Norse on priorities for the partnership over the coming 12 months.</p>	<p><b>Head of People, Policy and Transformation;</b></p> <p><b>Managing Director, Newport Norse</b></p>
<b>Community Safety Plan</b>	<p><b>Performance Scrutiny – Effectiveness of Partnership Arrangements</b></p> <p>The Committee is asked to provide feedback and comments on the draft Safer Newport needs assessment to support work of the Newport Community Safety Partnership.</p>	<p><b>Strategic Director – Transformation and Corporate;</b></p> <p><b>Policy and Partnership Manager;</b></p> <p><b>Community Safety Partners</b></p>

<b>Wednesday, 6 December 2023 at 5pm</b>		
<b>Topic</b>	<b>Information Required / Committee's Role</b>	<b>Invitees</b>
<b>Violence against Women, Domestic Abuse and Sexual Violence (VAWDASV)</b>	<p><b>Performance Scrutiny – Effectiveness of Partnership Arrangements</b></p> <p>Examine proposals for the next steps in the developments of the Violence against Women, Domestic Abuse and Sexual Violence regional team.</p>	<p><b>Strategic Director – Social Services</b></p> <p><b>Head of Corporate Safeguarding</b></p>
<b>Education Achievement Service - Value for Money 2023-24</b>	<p>Performance Scrutiny of the EAS Partnership - through Annual Monitoring of the local authorities Financial contribution to EAS and also the through consideration of the value for money model, and its potential use / implications for scrutiny of other partnerships</p>	<p><b>Chief Education Officer;</b></p> <p><b>Deputy Chief Education Officer;</b></p> <p><b>EAS Managing Director;</b></p> <p><b>EAS Principal School Improvement Partner</b></p>

**Performance Scrutiny Committee – Partnerships  
– Draft Forward Work Programme 2023-24**

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<b>Wednesday, 7 February 2024 at 5pm</b>		
<b>Topic</b>	<b>Information Required / Committee's Role</b>	<b>Potential Invitees</b>
<b>Area Planning Board (Substance Misuse)</b>	<p><b>Performance Scrutiny – Effectiveness of Partnership Arrangements</b></p> <p>To provide an overview of the role and function of the Gwent Area Planning Board (Substance Misuse) and work of the APB commissioning team.</p>	<p><b>Head of Prevention and Inclusion;</b> <b>Substance Misuse Team Manager.</b></p>

<b>Wednesday, 8 March 2024 at 5pm</b>		
<b>Topic</b>	<b>Information Required / Committee's Role</b>	<b>Invitees</b>
<b>Safer Newport Update</b>	<p><b>Performance Scrutiny – Effectiveness of Partnership Arrangements</b></p> <p>Update on the work of Safer Newport, Newport's Community Safety Partnership, on partnership working to improve the safety of all Newport's communities.</p>	<p><b>Strategic Director – Transformation and Corporate;</b> <b>Policy and Partnership Manager;</b> <b>Community Safety Partners.</b></p>

<b>Wednesday, 24 April 2023 at 5pm</b>		
<b>Topic</b>	<b>Information Required / Committee's Role</b>	<b>Invitees</b>
<b>Newport Wastesavers</b>	<p><b>Performance Scrutiny – Effectiveness of Partnership Arrangements</b></p> <p>To provide an overview of the strategy and performance.</p> <p>Update from the Service area and Newport Live on priorities for the partnership over the coming 12 months.</p> <p>Summary of the background to the item and a report on performance to date.</p>	<p><b>Head of Regeneration and Economic Development;</b> <b>Chief Executive – Newport Live</b></p>

**Performance Scrutiny Committee – Partnerships  
– Draft Forward Work Programme 2023-24**

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<b>Adoption and Fostering Services</b>	<b>Performance Scrutiny – Effectiveness of Partnership Arrangements</b>  To consider the Adoption and Fostering Services update and determine whether the Committee would wish to make any comments.	<b>Head of Children Services; Service Manager – Childrens Teams</b>
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**Performance Scrutiny Committee – Partnerships– Draft Schedule of Meetings**

<b>Date</b>		<b>Time</b>	<b>Venue</b>
Wednesday	19 July 2023	5pm (TBC)	Committee Room 1 (Hybrid)
Wednesday	4 October 2023	5pm (TBC)	Committee Room 1 (Hybrid)
Wednesday	8 November 2023	5pm (TBC)	Committee Room 1 (Hybrid)
Wednesday	6 December 2023	5pm (TBC)	Committee Room 1 (Hybrid)
Wednesday	7 February 2024	5pm (TBC)	Committee Room 1 (Hybrid)
Wednesday	20 March 2024	5pm (TBC)	Committee Room 1 (Hybrid)
Wednesday	24 April 2024	5pm (TBC)	Committee Room 1 (Hybrid)

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**Performance Scrutiny Committee – Partnerships**

**ACTION SHEET – 8 February 2023**

	<b>Agenda Item</b>	<b>Action</b>	<b>Responsibility</b>	<b>Outcome</b>
1	<b>One Newport Partnership Well-being Plan 2022-23 Q2 Performance</b>	The Committee considered the report from the One Newport Partnership.	<b>Scrutiny / One Newport Partnership</b>	<b>ACTIONED – Comments from the Committee forwarded to the partnership on 7<sup>th</sup> March 2023.</b>
1	<b>One Newport Partnership Well-being Plan 2022-23 Q2 Performance</b>	The Committee noted the drop in attendance in the workshops, potentially due to the current Wellbeing plan nearing the end of delivery in its current format. Members requested that the Service Manager seek to confirm the specific reasons for the drop in attendance through discussion with partners and groups on this matter.	<b>Scrutiny / Lead for Green and Safe Spaces</b>	<b>COMPLETED – Information sent to Committee on 6<sup>th</sup> July 2023.</b>
1	<b>One Newport Partnership Well-being Plan 2022-23 Q2 Performance</b>	The Committee asked for clarification on the Maindee plan referenced within the report.	<b>Scrutiny / Lead for Green and Safe Spaces</b>	<b>COMPLETED – Information sent to Committee on 6<sup>th</sup> July 2023.</b>
1	<b>One Newport Partnership Well-</b>	The Committee requested the draft of the Pillgwenlly Master Plan to be shared with the Committee by the Service Manager.	<b>Scrutiny / Policy and</b>	<b>COMPLETED – Link to the Pillgwenlly Master Plan sent to Committee on 6<sup>th</sup> July 2023.</b>

	being Plan 2022-23 Q2 Performance		Partnership Manager	
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**ACTION SHEET – 29<sup>th</sup> March 2023**

	Agenda Item	Action	Responsibility	Outcome
1	<b>Safer Newport Community Safety Partnership</b>	The Committee considered the report from the Safer Newport Community Safety Partnership.	<b>Scrutiny / Safer Newport</b>	<b>ACTIONED – Comments from the Committee forwarded to the partnership on 6<sup>th</sup> April 2023.</b>
1	<b>Safer Newport Community Safety Partnership</b>	The Committee requested if an informal meeting could be arranged with the Newport Intelligence Hub Manager to set up a presentation to explain the heat maps on incidents and anti-social behaviour.	<b>Scrutiny / Policy and Partnership Manager</b>	<b>ONGOING – Request has been forwarded to the Transformation and Intelligence Manager on 6<sup>th</sup> July 2023.</b>
2	<b>Education Achievement Service Business Plan 2023 - 2025</b>	The Committee considered the report from the Education Achievement Service.	<b>Scrutiny / EAS</b>	<b>ACTIONED – Comments from the Committee forwarded to EAS on 6<sup>th</sup> April 2023.</b>
2	<b>Education Achievement Service Business Plan 2023 - 2025</b>	The Committee requested if the ‘Stats and stories’ reports be circulated to committee members.	<b>Scrutiny / EAS</b>	<b>COMPLETED – Stats and Stories documents forwarded onto the Committee on 14<sup>th</sup> April 2023.</b>